

Action Plan – Mr Christopher Smith at HMP Lowdham Grange – Natural Cause on 19/05/2019

No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
1	The Director and Head of Healthcare should ensure that all segregation healthcare assessments are conducted face-to-face rather than through the cell door observation panel, unless there are significant risks to the safety of staff that cannot be mitigated following a risk assessment by a unit manager.	Accepted	<p>The Director and Head of Healthcare have made the following changes (in November 2019) to ensure that all Reintegration healthcare assessments are conducted face to face.</p> <p>The Doctors Reintegration rounds have changed to a fixed and more appropriate time.</p> <p>If a prisoner’s behaviour is deemed to put any Healthcare professional at risk, an assessment will be made collaboratively to determine whether cell access is safe. This dual decision will be on case by case basis and only made with the authority of the Duty Senior Manager. An instruction to all Reintegration Staff, the Reintegration Manager and all Duty Senior Managers will be published to enforce this.</p> <p>In addition, the physical layout of the RIU is undergoing work where a specifically designed treatment room has been incorporated so that prisoners can be seen in a clinical environment within the unit for various assessments and treatments.</p>	<p>Complete</p> <p>Director & Head of Healthcare</p>
2	The Head of Healthcare should ensure that all prisoners refusing food or fluids are managed in line with local and national guidelines.	Accepted	Staff are aware of the process to follow and this was recirculated for their reference via email in November – prisoners on food and fluid refusal are discussed at the daily multi-pathway team handover and escalation plans discussed accordingly in line with local/national guidelines. This is dependent on healthcare being made aware of any prisoner who has been identified as refusing food or fluid by prison staff.	<p>Complete</p> <p>Head of Healthcare</p>

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3	The Director should ensure that any prisoners identified as or suspected of using psychoactive substances are referred to the substance misuse service.	Accepted	<p>The Director has published an instruction to colleagues to remind them of their responsibilities to appropriately refer prisoners to the substance misuse team should they suspect them to be under the influence of a psychoactive (or any illicit) substance.</p> <p>Healthcare attend the daily operational morning meeting and anyone identified on the morning report as being found (or suspected) under the influence are contacted directly by the SMS team.</p>	Complete Director
4	The Director should ensure that all staff undertaking and reviewing risk assessments for prisoners admitted to hospital understand the legal position on the use of restraints, that assessments fully take into account the prisoner's health and are based on the actual risk he presents at the time.	Accepted	The Director will share the findings of this report with the Security Management and publish an instruction to ensure that they are informed of their obligations to correctly assess an individual's cuffing arrangements. This will include decisions taking account of the prisoner's health at the time. This assessment will clearly distinguish between a prisoner's risk of escape and the prisoners risk when at hospital.	30 November 2019 Director
5	The Director should ensure that when prisoners are restrained, staff apply handcuffs of an appropriate size.	Accepted	An instruction will be published to all Security Management to ensure that in any future occurrence where larger handcuffs are required for a prisoner at hospital, then they will be arranged and sent in a timely manner.	30 November 2019 Director