

## Action Plan in response to the PPO Report into the death of Mr Jon Gladwish on 24/02/2021 at HMP Verne

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that personalised and fully documented care plans are in place for all patients with long-term medical conditions, in line with National Institute for Health and Care Excellence (NICE) guidelines.	Accepted	<p>HMP The Verne re-rolled in 2018 and saw a significant number of patients come into the establishment, on mass, with existing Long Term Condition (LTCs) but no care plans.</p> <p>Care plan templates have been developed locally and are now available for all LTCs.</p> <p>Patients are being seen in or around their birthday for their LTCs which will then determine how often they will need to be reviewed. Care plans will be implemented at this appointment, around their personal needs and wishes.</p> <p>With regards to face-to-face appointment, they are taking place but reduced in number due to facilitating social distancing in the waiting</p>	Head of Healthcare	31/06/2022



			<p>area, decontamination of rooms between patients and priority to Covid vaccination program.</p> <p>Care planning is audited through the PROTECT annual audit schedule through the 'Record Keeping' module.</p>		
2	<p>The Head of Healthcare should ensure that staff understand and follow the required escalation procedures when a patient's blood oxygen saturation level or National Early Warning Score 2 (NEWS2) indicates that urgent clinical review is necessary.</p>	Accepted	<p>Head of Healthcare will ensure that they provide refresher training to the nurses to assist in identifying the appropriate action in relation to an abnormal NEWS2 score, in particular around low oxygen saturations. This will be audited as part of our PROTECT audit under 'tackle abnormalities' The audit is part of our annual audit cycle. Tackle abnormalities is usually conducted in May.</p>	Head of Healthcare	31 <sup>st</sup> December 2021
3	<p>The Head of Healthcare should ensure that clinical actions and decisions are recorded in prisoners' medical records, to ensure consistency in clinical management.</p>	Accepted	<p>Head of Healthcare will ensure that all clinical staff are made aware than all decisions around clinical treatment and planning are entered into prisoner's medical records, this will be discussed through 1-1's with staff regularly.</p>	Head of Healthcare	31 <sup>st</sup> December 2021

