

## Action Plan in response to the PPO Report into the death of Nicola Law on 01/03/2021 at HMP New Hall

| Rec No | Recommendation   | Accepted / Not accepted | Response Action Taken / Planned   | Responsible Owner and Organisation                         | Target Date |
|--------|--|-------------------------|---|--|-------------|
| 1      | <p>The Governor and Head of Healthcare should ensure that all staff undertaking risk assessments for prisoners taken to hospital understand the legal position on the use of restraints and that in all cases:</p> <ul style="list-style-type: none"> <li>healthcare staff complete the medical information section of the escort risk assessment, accurately reflecting how the prisoner's current health and medical condition affects their risk of escape; and</li> <li>authorising managers show that they have taken this information into account when assessing a prisoner's current level of risk.</li> </ul> | Accepted                | <p>A National Hospital Escort Risk Assessment was introduced in October 2022, and meets the requirements outlined in the Ombudsman's report.</p> <p>Head of Security has worked with Head of Healthcare to ensure relevant information is shared with Health Provider in completing risk assessments. The Local Security Strategy (LSS) has been amended to include the relevant considerations regarding use of restraints against medical conditions and potential for escape. (LSS 7.05 - September 2022. LSS 7.05 also references the Graham Judgement 2007).</p> <p>When Risk Assessing escorts, the Head of Security &amp; Intelligence or Duty Governor must also consider the prisoner's medical condition and mobility.</p> <p>Where there is doubt, the Healthcare Lead must be asked to advise on any medical objections to the use of</p> | Head of Safety,<br>Head of Healthcare,<br>Head of Security | Complete    |



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|  |  | <p>restraints and assess the prisoner's ability to escape unaided.</p> <p>If the escort is an emergency the most Senior Member of Staff on duty must consider whether cuffing is necessary. Where a prisoner is confirmed to be incapacitated or unconscious it is unlikely that cuffs will be required, but the Officer in charge of the escort continues to be empowered to apply cuffs should the situation change or the risk to security increase.</p> <p>All such decisions must be recorded in the Bedwatch Log and/or Prison Escort Record (report explaining the reason for applying 'cuffs must be included) and the Officer in charge of the Prison must be advised as soon as possible. The escort risk assessment may distinguish between handcuffing arrangements in transit and during treatment if this is appropriate.</p> <p>The prisoners age, infirmity, disability, mobility or advanced chronic condition (where separate intelligence does not exist) must also be taken into account when risk assessing the requirement for cuffs and may lead to an escort not including the use of cuffs (in exceptional circumstances), though further mitigating action may be required in order to safely facilitate this.</p> |  |  |
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|   |   |          | <p>Risk assessment will be updated so authorising officer is signing to confirm they have taken the information into account against risk.</p> <p>Reminder is to be sent out by Head of Security to Operational Managers and Custodial Manager grades regarding evidencing decisions relating to cuff arrangements and health.</p> |  |          |
| 2 | The Governor should revise the security risk assessment form to include a section for the name and signature of the clinician responsible for completing the medical entry. | Accepted | A National Hospital Escort Risk Assessment has been introduced (in October 20220, and meets the requirements outlined in the Ombudsman's report.   | Head of Safety, Head of Healthcare, Head of Security | Complete |

