

Action Plan in response to the PPO Report into the death of Mr Rogerio DaSilva on 07/12/2021 at HMP Hewell

| Rec No | Recommendation | Accepted / Not accepted | Response Action Taken / Planned | Responsible Owner and Organisation | Target Date |
|--------|---|-------------------------|---|--|-------------|
| 1 | The Head of Healthcare should ensure that all prisoners with long term conditions have a care plan, in line with NICE guidelines. | Accepted | <p>NICE Guidelines NG57 section 1.5, the monitoring of people with chronic conditions, must take place in accordance with the following NICE guidelines:</p> <p>Asthma (NICE quality standard), Chronic heart failure, Chronic kidney disease, Chronic obstructive pulmonary disease, Epilepsies, Hypertension, Secondary prevention of myocardial infarction, Type 1 Diabetes and Type 2 Diabetes.</p> <p>Since November 2021, HMP Hewell has operated an Early Days in Custody (EDiC) unit. This EDiC unit is led operationally by HMPPS colleagues and is based on House Block (HB2). What this provides is a comprehensive induction period for up to 14 days for all new arrivals. Healthcare services form a part of this induction programme, also based on HB2.</p> <p>The induction period includes review of every patient's GP record during the first 2 weeks in custody, and where which includes the identification of long-term (chronic) conditions, and to ensure that the appropriate</p> | Head of Healthcare – Practice Plus Group | Complete |



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| | | | <p>care plans are in place. This measure was introduced in December 2021, and applicable to all new receptions from that point onwards.</p> <p>Upon completion of the induction period, those patients with ongoing healthcare needs are handed over into the Planned Care team, who further review those patients' records to satisfy themselves that the appropriate care plans are in place at the point of accepting them onto caseloads. This measure was introduced in December 2021, and applicable to all new receptions from that point onwards.</p> | | |
| 2 | The Head of Healthcare should ensure that all prisoners who are symptomatic and who have tested positive for COVID-19 using a lateral flow or PCR test, have a COVID-19 care plan. | Accepted | <p>NICE Guidelines NG57 section 1.6, relates to managing deteriorating health and health emergencies. This section also states that a local protocol is available for responding to and managing situations in which a person's health quickly deteriorates, or in a health emergency.</p> <p>Whilst there is no specific NICE guidance around care planning and COVID-19, it is the above guidance that we have taken and applied to prisoners who have tested positive for COVID-19 to best address the concern made by the Clinical Reviewer.</p> <p>Alongside the process for the provision of care plans now in place in Recommendation 1, where any patient has an existing long term/chronic condition care plan in place, this care plan is updated. Whilst the minimum addition to the care plan will provide documentation as</p> | Head of Healthcare – Practice Plus Group | Complete |



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| | | | <p>to the frequency of NEWS2 observations, any further documentation will be specific to that individual patient's care needs.</p> <p>At the time of providing this response (December 2022), HMP Hewell has 0 positive COVID patients. On this basis, a notice to staff has also been published on 24 October 2022 as a reminder to all healthcare colleagues of this requirement that will be applied to COVID positive patients, as and when those cases become apparent to the team.</p> | | |
| 3 | <p>The Head of Healthcare should ensure that healthcare staff complete daily welfare checks and use a NEWS2 tool for those prisoners who are a moderate to high risk and test positive on a lateral flow or PCR test, in line with the policy 'monitoring patients who test positive for COVID' (Version 6, November 2021).</p> | Accepted | <p>The policy monitoring patients who test positive for COVID' (Version 6, November 2021) was most recently shared with the team on 25 August 2022. This communication was done via a team wide email, and the content of the policy discussed at the daily staff handover meeting on the same day.</p> <p>As part of the same daily handover, there is standing agenda item that captures the numbers of patients in isolation, which includes those patients who are COVID positive, or cell sharing with a fellow prisoner who is himself COVID positive.</p> <p>Verbal assurance is gained by the chairperson of the daily staff handover meeting that NEWS2 observations are being taken. This is then further quality checked by either the Clinical Lead, Deputy Head of Healthcare, or the Head of Healthcare.</p> | Head of Healthcare – Practice Plus Group | Complete |



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| 4 | <p>The Governor should ensure that all staff undertaking and reviewing risk assessments for prisoners admitted to hospital understand the legal position on the use of restraints.</p> | Accepted | <p>The guidance regarding the Graham Judgement has been shared with all responsible for completing risk assessments for prisoners that are escorted/admitted to hospital (January 2022).</p> <p>The Graham Judgement guidance has been included into every escort risk assessment, with managers being required take account of the health and mobility of the prisoner at the time and to document their reasoning.</p> <p>The Duty Governor will be informed if during an escort that a prisoners condition becomes critical, whereby a new risk assessment will be completed including the use or removal of restraints will be re considered.</p> | The Head of Safety and The Head of Security | Complete |
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