

Action Plan in response to the PPO Report into the death of Mr Russell Bishop on 20/01/2022 at HMP Frankland

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that a second-stage health assessment is carried out within seven days of a prisoner's initial health screen.	Accepted	This piece of work is measured and reported on as a Health and Justice Indicators of Performance. Staff are aware of the process and requirement for the necessity of secondary screening within 7 days of the initial health screen. Head of Healthcare has discussed with the team the need to ensure that all offers and refusals are clearly documented.	Head of Healthcare	July 2022
2	The Head of Healthcare should ensure that care plans are in place for patients with hypertension, heart disease and other chronic health conditions.	Accepted	There is currently (March 2023) a piece underway within Frankland which includes work around care plans. Lessons learnt notice is to be shared with the team. Audits will be carried out on an annual basis and results shared and acted upon. The last audit was completed in November 2022.	Head of Healthcare	30 April 2023
3	The Head of Healthcare should ensure that patients with acute symptoms receive timely appointments for the prison GP	Accepted	There is system in place where patients appointments with the GP are booked via the admin team but there are embargo slots available on a daily basis to ensure those with urgent needs can be seen even when clinics are fully booked.	Head of Healthcare	1 March 2023



			A local audit of embargo slots is to be conducted to ensure that they are being utilised and for the cases that are necessary and urgent.		
4	The Head of Healthcare should ensure that GPs follow the NHS and National Institute for Health and Care Excellence (NICE) cancer referral guidelines and refer patients appropriately.	Accepted	The Head of Healthcare has ensured that NICE guidelines on cancer referrals is adhered to. To ensure this is embedded into practice the Head of Healthcare will escalate this to the medical Director for Spectrum.	Head of Healthcare/ Medical Director	1 March 2023
5	The Head of Healthcare should ensure that healthcare staff consistently use the National Early Warning Score 2 (NEWS2) tool to assess unwell prisoners effectively and identify any clinical deterioration	Accepted	All staff have access to NEWS 2 training via mandatory training and this is monitored through the team's performance on a monthly basis. Staff were reminded to complete their yearly NEWS training on 2 March 2023. Head of Healthcare will ensure that NEWS2 training is completed by all staff. Quality Team will provide NEWS2 training sessions for site staff.	Head of Healthcare	30 April 2023

