

# Action Plan in response to the PPO Report into the death of

Ms Jamielee Crow (Death under Supervision) on 22 June 2022 post release from HMP New Lowton

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	<p>The Head of Healthcare at Low Newton, in conjunction with the SMS lead, should ensure that staff:</p> <ul style="list-style-type: none"> <li>Consider requests from prisoners for medications that help with substance misuse cravings, such as naltrexone, before prisoners are released and if appropriate, arrange for the medication to be prescribed before release.</li> <li>Arrange initial appointments with community substance misuse services before prisoners are released.</li> </ul>	Accepted	<p>A formal joint pathway will be developed as part of the release planning process for Reconnected to Health clients who wish to consider relapse prevention medication. The plan will be documented on both SystemOne and the ILLY electronic case management system to ensure all relevant parties are aware of the plan.</p> <p>Staff will receive training to ensure they are aware of the assessments and investigations that require completion prior to prescribing alcohol relapse medication to an individual. This will include specific reference to the criteria required for monitoring an individual who is taking such medication and will be compliant with guidelines.</p> <p>Staff will be reminded of their duty to follow the Community of Care process, which includes</p>	<p>Project Lead Humankind &amp; Clinical Substance Misuse Manager &amp; Head of Healthcare - Spectrum</p> <p>Project Lead Humankind &amp; Head of Healthcare - Spectrum</p> <p>Project Lead Humankind</p>	<p>December 2022</p> <p>December 2022</p> <p>December 2022</p>



	<ul style="list-style-type: none"> <li>Encourage prisoners with a history of opioid abuse to take naloxone kits when they are released and record the outcome of these discussions in the prisoners' records.</li> </ul>		<p>arranging relevant appointments for consenting clients prior to their release. The management team for the substance misuse treatment service, Humankind, will utilise an assurance process to ensure that in instances such as this, a Continuity of Care referral form has been attached to the ILLY system and has been forwarded to the community team.</p> <p>In addition to this, during a "lessons learned" exercise, a member of staff was identified in relation to these recommendations and has been reminded of their duties with regards to the Continuity of Care process. This included reminding them to encourage prisoners with a history of opioid abuse to take naloxone kits upon release and to document all conversations and decisions relating to a client on the ILLY system. The individual has also received training and an individual support plan has been initiated to monitor performance.</p> <p>A robust pathway will be developed to ensure that Humankind staff are aware of the appointment system that the community drug and alcohol service providers have in place, and to ensure that they can arrange appointments for a client prior to release when required.</p>	<p>Project Lead Humankind</p> <p>Project Lead Humankind</p>	<p>Completed</p> <p>December 2022</p>
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