

Action Plan in response to the PPO Report into the death of

Mr Donald Chivers on 07 July 2022 at HMP Swaleside

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that if a newly arrived prisoner expresses concern about their weight, they are weighed and their weight is monitored accordingly.	Accepted	A set of weighing scales is in the reception area and weight is recorded on arrival. If there are concerns about weight, then this is monitored by the advanced clinical practitioner in consultation with a General Practitioner. Malnutrition Universal Scoring Tool and Body Mass index templates are on System1 to assist with this process.	Head of Healthcare	Complete
2	The Head of Healthcare should ensure that if a prisoner is awaiting new dentures, these are chased up regularly and that a dental care plan is put in place to address their physical and nutritional care needs.	Accepted	The dental team have put a process in place (October 2022) to track denture requests that have been sent to the lab. This is checked to make sure that returned within a timely manner. All patients that have dentures now have a dental plan in place.	Head of Healthcare	Complete
3	The Governor should ensure, in line with PSI 64/2011, that the next of kin of seriously ill prisoners are kept informed of the prisoner's condition.	Accepted	The allocation of a Family Liaison Officer (FLO) prior to a death of a prisoner is discussed on the life limiting illness meeting. Contact with the next of kin is discussed and agreed who will liaise with the next of kin. This will usually be the FLO and a means of assurance will be added to the meeting	Head of safer custody	January 2023



			<p>to ensure that there are not any occasions when this is missed.</p> <p>Additional FLOs will be implemented when training is available.</p>		
4	<p>The Governor should ensure that records are stored safely and provided promptly when requested as part of a PPO investigation.</p>	Accepted	<p>Safer custody staff have been upskilled to ensure that this is completed timely. There will also be an addition to the safety team of hub manager from January 2023 who will lead of the event of a Death In Custody and offer the assurances of completion.</p> <p>Notices to staff will be submitted to ensure all departments are aware of the importance of ensure any documentation they are responsible for is provided at the earliest opportunity.</p>	Head of safer custody	January 2023

