

Action Plan – Mr Thomas Victor Huntley at HMP Winchester – Self-Inflicted Death on 29/05/2020

No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
1	<p>The Governor and Head of Healthcare should ensure that where prisoners are subject to ACCT monitoring, staff should:</p> <ul style="list-style-type: none"> • assess risk based on the prisoner's behaviour and known risk factors, and not on what the prisoner tells them; • set an appropriate level of observations based on the prisoner's risk and review the level of observations if circumstances change; • consider the impact of a cell move on the prisoner's risk and if a cell move is agreed, consider how to mitigate any risks; and • record full reasons for the decisions taken. 	Accepted	<p>Following the change of healthcare provider in August 2020 to Practice Plus Group (PPG), the head of safety and head of healthcare held two meetings in November 2020 to agree new ways of collaborative working. This included discussing ways to ensure that the ACCT process is understood and followed by all staff. All new ACCTs will continue to be assessed and subsequently reviewed in the presence of the mental health team.</p> <p>The initial screening and risk assessments in reception are now more in-depth and the reception layout was improved in July 2020 to ensure a smoother flow, and to provide private areas to encourage prisoner disclosure during screenings. Staff are regularly briefed to ensure that they take into account known risk factors in addition to the presentation and information given by prisoners.</p> <p>Staff are routinely reminded through staff briefings to remain cautious and to set higher observations where risk factors are present, particularly if the multi-disciplinary review has not yet taken place. Staff are also regularly briefed to ensure that observations are set dependant on the perceived risk presented and also on the risk information and to ensure that the caremap is updated and subsequently reviewed.</p> <p>Staff are also reminded through staff briefings to consider the location of the individual, his cell sharing risk assessment, his mental health outlook and well-being as part of a joint decision with healthcare and prison managers. This also included the requirement to record the reasons for all decisions on cell moves in the ACCT document and also on the NOMIS database.</p>	<p>Completed Head of Healthcare</p> <p>Completed Head of Safety</p>
2	The Governor should ensure	Accepted	Communications and hand held guides on good practice and ACCT	January 2021

Action Plan – Mr Thomas Victor Huntley at HMP Winchester – Self-Inflicted Death on 29/05/2020

No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
	<p>that when staff carry out ACCT checks they:</p> <ul style="list-style-type: none"> • vary the times of the checks, while remaining within set observation periods, to avoid prisoners being able to predict when they will be checked; and • make full, accurate entries in the ongoing record. 		<p>compliance were produced and issued to all staff as part of national safety week during November 2020. Staff were also reminded to vary the observation times and of the importance of recording all conversations and detailed observations within the ACCT document.</p> <p>Suicide and Self-Harm (SASH) training is delivered on a rolling basis to all staff and the training is due to recommence, following the completion of the Covid-19 recovery period, from January 2021.</p> <p>ACCT training, including the requirements of ACCT checks, forms part of SASH training and the head of safety will ensure that trainers deliver clear instructions to staff when the training recommences. This will include the variation of checks and ensuring that staff understand the requirements of documenting observations within the ACCT document.</p>	Head of Safety
3	The Governor should share a copy of this report with Officer A and ensure that a senior manager discusses the Ombudsman's findings with him.	Accepted	The report will be shared with Officer A in December 2020 and the findings will be discussed with him.	December 2020 Head of safety