

# Action Plan in response to the PPO Report into the death of

Mr Jan Slepckik 10/02/2022 HMP Nottingham

| Rec No | Recommendation   | Accepted / Not accepted | Response Action Taken / Planned  | Responsible Owner and Organisation       | Target Date |
|--------|--|-------------------------|--|--|-------------|
| 1      | The Head of Healthcare should ensure that healthcare staff use NEWS2 assessments consistently to identify and address clinical deterioration.  | Accepted                | <p>All staff must ensure that NEWS2 is always completed as part of the assessment of the deteriorating patient, all healthcare staff to be trained in the use of the NEWS2 template.</p> <p>Clinical matron will complete records review to ensure assessment and documentation is completed as per trust guidelines and to escalate any issues to the trusts Quality and Safety/Governance team.</p>  | Head of Healthcare                       | 03/01/2022  |
| 2      | <p>The Governor and the Head of Healthcare should ensure that:</p> <ul style="list-style-type: none"> <li>healthcare staff use the translation services for all clinical interactions</li> <li>clinical and health information is written and made available in other languages where English is not the prisoner's first language;</li> </ul> | Accepted                | <p>All healthcare staff to use appropriate language translation services (Language line) with all clinical interactions for patients whose first language is not English. All staff to review client guide for translation services for Nottinghamshire healthcare trust.</p> <p>Clinical and health information should be made available to all patients written in their own language and where the prisoners first language is not English. All staff will print off relevant resources in their chosen language. All staff will ensure that information given to</p> | Head of Healthcare<br>Governing Governor | 03/01/2022  |

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| <p>and</p> <ul style="list-style-type: none"><li>• routinely monitor the access to translation services and escalate any issues to the provider's Quality and Safety/Governance team.</li></ul> |  | <p>foreign nationals has the correct context and is at the right level of understanding for the patient.</p> <p>All healthcare staff will audit and monitor the access to translation service. All healthcare staff will escalate and concerns or issues to the quality and safety governance team.</p> |  |  |
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