

Action Plan – Mr Benjamin Maslin – HMP Chelmsford – AFI on 17/10/2019

No	Recommendation	Accepted/Not Accepted	Response	Target date for completion and function responsible
1	The Governor should ensure that the key drug issues at Chelmsford are identified and that the prison's local drugs strategy is promptly revised to insure that these key issues are being addressed.	Accepted	<p>In July 2019 an independent review and assessment was facilitated by a drug diagnostic taskforce looking into how to achieve reduction in supply and demand and treatment recovery. The review also included the monitoring of medication dispensary and the processes around diverting medication.</p> <p>The recommendations from this assessment have been considered and implemented where accepted. The local drug strategy has been updated to include the findings of the review and the actions being implemented as a result.</p>	Head of Reducing Reoffending Completed
2	The Governor should remind all prison staff to radio an appropriate medical emergency code as soon as they find a prisoner in a potentially life-threatening situation, even if the prison radio network is busy.	Accepted	<p>Between July 2018 and February 2019, the safety team implemented weekly training capturing all members of operational staff, focussing on refreshing staff's knowledge and awareness on identified learning areas.</p> <p>As part of this training each staff member undertook a medical emergency scenario-based exercise with a manager to re-enforce and refine their existing knowledge of the correct procedures including the correct use of radio in those circumstances.</p> <p>An adapted version of this training session will be redelivered as a group activity to all staff in the Safety week schedule in October 2019 which will then be scheduled annually.</p>	Safer Prisons October 2019
3	The Governor should ensure that all heads of function attend all drug strategy meetings or send a	Accepted	As part of the independent review facilitated in July 2019, the drug strategy meeting has been reviewed and re-energised to ensure attendance by all relevant departments. Where attendance is not possible, either a representative is present or written feedback is provided.	Deputy Governor Completed

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	representative in their absence			
4	The Head of Healthcare should ensure that all clinical services at Chelmsford are aware of the treatment that prisoners using illicit substances receive to enable them to assess and review treatments and prescribed medications and their potential interactions with illicit substances.	Accepted	Healthcare provisions at HMP Chelmsford are delivered by Castle Rock Medical Group (CRG). The team of doctors at HMP Chelmsford who are subcontracted through CRG have full access to SystemOne notes and are able to make professional decisions on terms of treatment whilst taking into account whether a prisoner requires integrated drug services in addition to other non-related health issues. Complex case management is discussed on weekly basis and is further discussed between the Head of Healthcare and the Governor when appropriate.	Head of Healthcare Completed
5	The Governor and Head of Healthcare should ensure that a formal process is implemented so that healthcare staff to advise officers how to monitor prisoners found under the influence of illicit substances.	Accepted	The Head of Healthcare has ensured that an algorithm is in place which informs on the pathway in the event that a prisoner has taken an unknown substance to ensure that prison staff are appropriately briefed. In addition guidance is in the process of being submitted to the Governor for approval and dissemination to all staff grades so that closer and effective monitoring can be undertaken by all staff.	Head of Healthcare November 2019
6	The Head of Healthcare and other clinical leads should ensure that a process is implemented to give a named individual responsibility to	Accepted	The Head of Pharmacy is responsible for overseeing prescribed medication and reviews all prescribing within the establishment. As part of this any prescribing outside of national guidelines will be challenged. The Pharmacy team has been encouraged to inform the head of Pharmacy of any prescribing that could be questioned as inappropriate or out of national guidelines.	Head of Healthcare Completed

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	oversee medications prescribed from multiple prescribers.			
7	The Head of Healthcare should ensure that prisoners with mental health issues and who self-harm are given a full mental health risk assessment on arrival at prison and that those who meet the criteria for secondary mental healthcare receive a comprehensive assessment within 72 hours of arrival, a care plan and risk assessment is put in place and a keyworker identified.	Accepted	In Reception all prisoners who have a mental health issue are screened and referred into the mental health team. The following day they are seen and triaged, subject to the Mental Health Pathway. If they are assessed as requiring secondary care, a care plan and a risk assessment will be put in place managed by their keyworker. Any prisoner deemed as acutely unwell at Reception will be assessed by the GP who will assess the suitability for an admission into the Enhanced Care Unit for closer monitoring purposes. Throughout the whole pathway consideration is given to self-harm and suicide processes through the Assessment Care and Custody Teamwork (ACCT).	Head of Healthcare Completed
8	The Head of Healthcare should ensure that talking therapies are available to prisoners in HMP Chelmsford.	Accepted	Since September 2018 an Improving Access to Psychological Therapies (IAPT) agency called Forward Trust has been commissioned to deliver a service for talking therapies. They are based within the prison and hold regular group and one to one sessions throughout the week.	Head of Healthcare Completed
9	The Governor and Head of Healthcare should ensure that any staff named in this report are given the opportunity to read the report at the draft	Accepted	The draft PPO report has been sent to all prison staff named in the report.	Governor Completed

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	stage in line with paragraph 1.11 of PSI 58/2010.			