

Action Plan in response to the PPO Report into the death of Mr Carl Smythe on 04/05/2021 at HMP Manchester

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Governor should ensure that staff engage frequently and meaningfully with prisoners who are serving long sentences, and consider whether they need additional support.	Accepted	<p>The Offender Management in Custody (OMiC) model is a vital part of HMPPS work to make prisons safer. It aims to improve prison safety and reduce reoffending by improving the way people are supported and case managed through their sentences. OMiC guidelines in conjunction with new local policy now require all high risk of serious harm cases to be seen 12 times a year by their Prison Offender Managers; this includes prisoners who are serving 20 years and over.</p> <p>All prisoners are also allocated a key worker who is required to conduct 1-2-1 sessions with prisoners to provide support and motivate them to use their time in custody effectively. The introduction of key workers has provided a consistent individual with whom prisoners can establish a relationship, build trust and receive encouragement, allowing for the need for additional support to be better identified.</p>	<p>Senior Probation Officer HMPPS</p> <p>Head of Safer Custody & Equalities HMPPS</p>	June 2022



			<p>The key work session must be recorded on NOMIS and should capture the staff member's perception of the prisoner's mood and how they are engaging and responding to questions. Quality Assurance checks will be introduced to ensure that this is happening effectively.</p> <p>The Safer Custody team's existing induction interview with prisoners will be modified to include questions about their feelings towards their sentence where relevant, and where appropriate, subsequent actions will include welfare checks and referrals for relevant support services.</p>		
2	The Governor should ensure that calls to the safer custody helpline are considered in the context of the prisoner's risk factors.	Accepted	The duty Safer Custody Officer responsible for answering the Safer Custody helpline uses a proforma when conducting welfare checks. The proforma ensures that the officer checks for relevant risk factors and information before conducting the welfare check. The information to be recorded on the proforma includes, but is not limited to, the length of the prisoner's sentence, stage of sentence, previous ACCTs and recent NOMIS case notes.	Operational Manager HMPPS	Completed

