

Action Plan – Mr Thomas Jenkins at HMP Parc – Natural Causes on 26/12/2020

No	Recommendation	Accepted/ Not Accepted	Response	Target date for completion and function responsible
1	The Head of Healthcare should ensure that all prisoners with chronic health conditions have care and treatment plans, which are reviewed and documented at least annually.	Accepted	A new template has been developed for all new admissions, the template will identify all patients with a long term condition and will alert the general health nurses to initiate a care plan and link to a problem. A weekly meeting has been introduced whereby all men with a long term condition will be categorized as Red/ Amber or Green. Those patients identified as red will have a clinical lead overseeing their care.	November 2021 Head of Healthcare
2	The Head of Healthcare should ensure that clinical staff consistently use the National Early Warning Score (NEWS) 2, to ensure appropriate and timely escalation of acutely unwell patients.	Accepted	All existing staff have been instructed to complete NEWS 2 training, this will be audited by the training manager. All new staff will complete NEWS 2 training as part of their induction. The training includes escalation pathways. Staff have been advised via email of the importance of using the NEWS 2 for acutely unwell patients.	July 2021 Head of Healthcare
3	The Head of Healthcare should ensure that staff receive training in the clinical presentations and management of COVID-19 infection, including: · raising awareness that COVID-19 can be a multi-system disorder, not	Accepted	A training package will be developed by the training department on clinical presentations and management of COVID 19 infection. All clinical staff will be required to complete this training and new staff will be required to complete during induction. All patients identified with COVID will have a clear care plan in place which will include escalation plan for patients with low oxygen saturation levels.	September 2021 Head of Healthcare

<p>just a respiratory disease;</p> <ul style="list-style-type: none"> · creating a clear management plan for monitoring and escalating COVID-19 positive patients with low blood oxygen saturation levels; and · taking and documenting clinical observations, including a National Early Warning Score (NEWS) 2, when a COVID-19 positive patient presents with acute confusion; as well as discussing the findings with a medical professional to detect early signs of sepsis. 		<p>All staff have been advised that they must discuss the presentation with the GP at the earliest opportunity and must consistently use NEWS 2 to assess the acutely unwell patient.</p>	
<p>4 The Director and Head of Healthcare should ensure that concerns about providing safe and timely care of prisoners are formally communicated as part of the prison governance structure and to relevant external stakeholders.</p>	<p>Accepted</p>	<p>Any concerns about providing safe and timely care of prisoners will be escalated to the Local Health Board at the time and tabled for discussion at the monthly partnership board meetings.</p>	<p>June 2021 Head of Healthcare</p>