

Action Plan in response to the PPO Report into the death of Mr Johnny Kock on 16/08/2021 at HMP Berwyn

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that, in line with NICE Guideline (NG57), a second-stage health assessment is carried out within seven days of a prisoner's initial health screen.	Accepted	All remand, newly sentenced and recall prisoners arriving at HMP Berwyn already receive first and second stage reception screening. At present, transfers into HMP Berwyn from other prisons receive a comprehensive one stage screening from a nurse followed by a screening by a GP. A new process will be developed through Quality, Safety and Performance Structures to introduce a formal second stage screening for all transfers into HMP Berwyn from another prison.	Head of Healthcare Betsi Cadwaladr University Health Board (BCUHB)	July 2022
2	The Head of Healthcare should review the arrangements for face-to-face GP appointments, to ensure there is sufficient availability to meet demand and patients are seen within reasonable timescales.	Accepted	<p>Patients at HMP Berwyn, before and during the Covid 19 pandemic, have been able to access urgent, same day face to face GP appointments when clinically indicated. At the time of this incident, and as a consequence of the Covid 19 pandemic, there was an increased demand for routine face to face GP appointments resulting in increased waiting times. Patients were able to access virtual, routine GP appointments earlier than a face to face appointment.</p> <p>To address the wait for routine face to face appointments a GP waiting list initiative delivering 30 sessions was delivered during February and March 2022. This has resulted in a significant reduction in routine waiting times for routine face to face</p>	Head of Healthcare BCUHB	October 2022



			<p>appointments with a GP. In addition, through the Local Health Delivery Group the Health Board are working closely with HMPPS to ensure that the GP services are enabled to operate at optimum efficiency by reducing the number of patients not attending, unable to attend or arriving late for their GP appointment.</p> <p>Finally, a comprehensive review of the In hours and Out of Hours GP services specification has been conducted. This concluded in August 2021. The new service specification includes an increased number of GP sessions to 22 per week. The new specification will commence at the start of the new contract which is currently subject to a tendering process. The start date for the new contract is 1st October 2022.</p>		
3	The Head of Healthcare should ensure that all the necessary clinical observations are completed and documented when assessing a prisoner with symptoms of COVID-19.	Accepted	Head of Healthcare will instruct all clinical staff to utilise the NEWS template on SystemOne when conducting a clinical assessment on any patient who has declared symptoms of Covid 19 to record clinical observations. The NEWS template includes respiratory rate, oxygen saturation levels, temperature, BP and heart rate	Head of Healthcare BCUHB	July 2022
4	The Head of Healthcare should ensure that tests are conducted without delay when a prisoner is suspected of contracting COVID-19.	Accepted	Head of Healthcare will instruct all clinical staff that, when a patient is suspected of contracting Covid 19, to ensure that tests are carried out at the earliest opportunity on the same day as symptoms are declared.	Head of Healthcare BCUHB	July 2022

