

# Action Plan in response to the PPO Report into the death of Mr Ashley Dougan on 03/09/2021 at HMP Altcourse

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Director should ensure that all prison staff are aware of their responsibilities during medical emergencies, including that they use the appropriate medical code to communicate the nature of the emergency effectively.	Accepted	A Notice to Staff has been circulated to remind all staff of their responsibilities during medical emergencies and to remind them of the need to use the appropriate code. All new staff are given Emergency Response In Custody (ERIC) cards, and a guide on the use of these cards was sent to all staff in March 2022.	Head of Safer Custody G4S	Complete

