

Action Plan in response to the PPO Report into the death of Mr Frederick Colverson on 21/12/2020 at HMP Coldingley

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that prisoners with complex needs who are self-isolating receive welfare checks and that they are recorded.	Accepted	The creation of patient isolation flow chart is in progress, in line with HMPS segregation policy. This will be shared with staff via Email and lunchtime hand over.	Head of Healthcare Central and North West London NHS Foundation Trust (CNWL)	Complete
2	The Head of Healthcare should implement a pain assessment scoring tool and ensure that pain management care plans are in place for relevant patients.	Accepted	Pain score will be recorded onto SystemOne to aide staff with pain assessments. Quarterly care plan audits are carried out by Primary Care lead; this includes pain management care plans.	Head of Healthcare CNWL	October 2021
3	The Head of Healthcare should ensure that robust and holistic care plans are in place to address wide-ranging needs.	Accepted	Quarterly care plan audits are carried out by Primary Care lead. The Trust at present localising all care plans.	Head of Healthcare CNWL	February 2023



4	The Head of Healthcare should ensure that prisoners with complex needs are discussed at a multidisciplinary forum.	Accepted	There is such a provision at Coldingley for prisoners with complex needs. There is a monthly multidisciplinary meeting where needs of complex patients can be discussed.	Head of Healthcare CNWL	Complete
5	The Head of Healthcare should ensure there is an effective process for sharing information with hospitals about prisoners who are inpatients; and recording the details in the prisoners' medical records.	Accepted	A Local Operating Procedure (ADMISSION, CONTINUED CARE AND DISCHARGE FROM HOSPITAL) was formulated to ensure effective communication between hospital and healthcare staff during a patients stay in hospital. The Procedure was shared at the Quality meeting, 4 October 2021.	Head of Healthcare CNWL	September 2021
6	The Governor should ensure that prison managers review the use of restraints on prisoners in hospital after significant changes or events, such as surgery, in line with Prison Service Instruction 33/2015.	Accepted	Awareness training has taken place with explicit instructions for all managers conducting QA checks, are to review the appropriate use of restraints when significant events take place, or end of life care is indicated by the Senior NHS staff team. Briefings are held regarding the use of Restraints prior to any long term Bedwatch with reviews carried out by the Duty Manager during each visit. The last briefing held was on Tuesday the 27 February 2023	Governor	Complete

