

# Action Plan in response to the PPO Report into the death of Mr Khairul Rahman 22/01/2021 HMP Pentonville

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that referrals for GP reviews are followed up and actioned.	Accepted	<p>The process for referring patients for a GP review in HMP Pentonville will be formalised in a written procedure, including a simple flow chart. The process will include how patients are prioritised and booked onto the ledger from the GP waiting list.</p> <p>A training session on the correct process for referring patients to the GP will be provided to all healthcare staff, including administration and pharmacy staff by May 2023. The training session will include this incident as a scenario and demonstrate how this patient was accidentally removed from the GP waiting list, to ensure that all staff are aware of how to prevent this from happening on SystmOne.</p>	<p>Planned care lead &amp; medical lead</p> <p>Planned care lead &amp; medical lead</p>	<p>May 2023</p> <p>May 2023</p>



