

Action Plan in response to the PPO Report into the death of

Mr Samuel Hayden on 12/03/2021 at HMP Liverpool

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Governor should ensure that there is an effective key worker scheme which provides meaningful and ongoing support to prisoners.	Accepted	<p>Key work was suspended during the Covid pandemic and replaced with enhanced welfare checks in accordance with the Exceptional Delivery Model. In May 2021, as part of the Prison Service Recovery Programme, prisons were instructed to reintroduce key work in four stages.</p> <p>HMP Liverpool is scheduled to enter the final stage of this plan within the next few months, which will see full key work activity resume. This will include the return of face to face interviews for all prisoners and engagement with other agency partners.</p> <p>The Prison Service Key Work Framework provides guidance on the quality and assurance standards that are required. HMP Liverpool has now reinstated its quality assurance process whereby managers dip test 10% of key work entries. Feedback is then provided to key workers to ensure that meaningful interactions are taking place and being recorded.</p>	Operational Key Work Lead HMPPS	December 2021

