

Action Plan in response to the PPO Report into the death of Mr Delphon Nicholas on 21/03/2021 at HMP Whitemoor

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that nurses carry out an appropriate assessment of a prisoner who appears unwell or agitated, including going into their cell to allow a more thorough assessment.	Accepted	In November 2021, the Head and Deputy Head of Healthcare held a meeting with all nurses to discuss and review the required actions when assessing prisoners who present as unwell or agitated. The minutes from the meeting has been distributed across the team.	Head of Healthcare Northamptonshire NHS	Completed
2	The Head of Healthcare should ensure that all staff are aware of the requirement to maintain full and contemporaneous healthcare records.	Accepted	During the November 2021 meeting, the importance in ensuring that information recorded about a patient is completed on time, or as soon afterwards in order to retain chronological and accurate recording of events was discussed with all staff.	Head of Healthcare Northamptonshire NHS	Completed
3	The Head of Healthcare should share this report with Nurse A and discuss the Ombudsman's findings with him.	Accepted	The member of staff has received a copy of the PPO report and a meeting has been held with the Head of Healthcare to discuss the findings.	Head of Healthcare Northamptonshire NHS	Completed



4	The Governor and Head of Healthcare should ensure that all staff know that heavy snoring may be a sign of a drug overdose.	Accepted	<p>A Notice To Staff and a Prisoner Information Notice (PIN) has been published providing guidance on the signs to look out for which may indicate a drug overdose. Both guidance's included an easy to read public health notice as a simple but self-explanatory way of recognising the signs, and what action to take if staff or residents have concerns about a prisoner.</p> <p>The PIN was also included in the January 2022 prisoner newsletter.</p>	<p>Head of Healthcare Northamptonshire NHS</p> <p>Head of Safer Prisons HMPPS</p>	Completed
5	The Governor should ensure that the managers consider holding a debrief after all traumatic incidents, including serious medical emergencies.	Accepted	<p>The requirement to hold a debrief following any serious emergencies and all traumatic incidents is now embedded in prison practice and forms part of the contingency plan.</p> <p>The Head of Safer Prisons will lead on all debriefs and ensure that any members of staff involved are invited. This will be in collaboration with the Trauma Risk Management lead and care team, who will ensure that staff are supported and any immediate concerns are appropriately addressed. Ongoing support will also be provided to staff if required.</p> <p>Whilst it may not always be possible to hold a debrief immediately, when appropriate the Head of Safer prisons will always ensure that a debrief takes place without delay.</p>	Head of Safer Prisons HMPPS	Completed

