Action Plan in response to the PPO Report into the death of

Mr Robert Davies 21/01/2022 HMP Durham

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that clinical observations are taken and recorded during initial health screens.	Accepted	Baseline clinical checklist, which includes which clinical observations has been advertised in the reception clinical rooms to act as a reminder as to what should be completed during the reception screening process. An email has also been sent on the 30 09 2022 to all the clinical team which reminds them all of the NICE clinical guidance Physical Health of People in prison. It is important to note however that it has been escalated regarding the high number of patients who arrive just before the 19:30 hours acceptance time as per GeoAmey contract times when this may have an impact on be able to access the patients. There however is an escalation process in place which supports the clinicians to triage and prioritise individuals.	Head of Healthcare Spectrum Community Health CIC	3 October 2022 Complete

2	The Head of Healthcare should ensure that new prisoners diagnosed with high blood pressure are referred promptly to the clinic for long-term conditions.	Accepted	Training sessions remain in place to educate all clinical staff regarding NICE guideline Hypertension in adults: diagnosis and management. A record of training is maintained to evidence compliance. There is a competency assessment that works alongside this to ensure compliance with clinical monitoring and escalation into Long Term Condition clinics and / or follow up review.	Head of Healthcare Spectrum Community Health CIC	3 October 2022 Complete
3	The Governor and Head of Healthcare should ensure that healthcare and operational staff work together to improve the timeliness of initial health screens for late arrivals to the prison.	Accepted	There is a reception escalation pathway in place to ensure that there are touch points during the reception session which provides an opportunity to triage the patients and escalate any operational barriers to the reception supervising officer, senior nurse and Duty Governor. All patients considered to be late and unable to be processed are triaged and reviewed by the Advanced Nurse Practitioner if deemed to be necessary to support with clinical management. This may mean that the Advanced Nurse Practitioner consults with the patient rather than complete the first night reception screening template, however this is completed the following day.	Head of Healthcare Spectrum Community Health CIC	3 October 2022 Complete
4	The Head of Healthcare should ensure that, in line with NICE Guideline 57, all new prisoners receive a secondary health screen within seven days of their arrival. If an appointment is cancelled, the reasons should be documented and	Accepted	All patients are offered a secondary screening appointment within 4 days of arriving into HMP Durham. There is a daily check in place to ensure that the Head of Healthcare is assured that this work is being completed in line with performance targets. This is reported on a monthly basis through contractual monitoring.	Head of Healthcare Spectrum Community Health CIC	3 October 2022 Complete

	it should be rearranged as soon as possible.				
5	The Governor should ensure that staff in the communications room request an ambulance immediately when a medical emergency code is called.	Accepted	All Communications staff are aware of the need to contact an ambulance immediately when a code red or blue is heard over the radio. Posters and instructions are displayed in the communications room. Information has been passed through briefings about how staff record the incident in the log book which accurately reflects the calling of the ambulance and the actual time it is despatched.	Head of Operations HMP Durham	10 January 2023