

Action Plan in response to the PPO Report into the death of

Mr Darren Heather 26/07/2022 HMP Bure

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	<p>The Governor should ensure that all prison staff are made aware of and understand their responsibilities during medical emergencies, including that:</p> <ul style="list-style-type: none"> • relevant information about the condition of the prisoner is provided to the ambulance service, directly from staff on the wing when appropriate; and 	Accepted	<p>Information for colleagues will be re issued regarding the required actions during medical emergencies, including code red/blue descriptions, and the role of the Comms operative regarding contacting the emergency services.</p> <p>We have reviewed our processes and updated the Night Orders accordingly. Should ambulance control request to speak directly to those on scene or should the Night Orderly Officer (NOO) wish to speak directly to Ambulance control: Bure control room staff should transfer the call to the nearest unit phone extension to the incident when appropriate, as requested by the NOO. We have communicated this to all Control Room Staff and NOO's.</p>	<p>Head of Safer Custody</p> <p>Head of Security</p>	<p>28/02/2023</p> <p>28/02/2023</p>



	<ul style="list-style-type: none">• an appropriate number of night staff have access to vehicle gate keys and there are no unnecessary delays in admitting ambulances into the prison.	<p>We have reviewed the number of staff at night who have access to the vehicle gate keys and have deemed it to be appropriate.</p> <p>We have also reviewed our processes and have ensured clarity within the Night orders and the Local Security Strategy (LSS) regarding the correct procedures for the ingress of emergency vehicles at night so as to ensure that there are no delays. This will be communicated to relevant staff, and updates to the LSS and night orders.</p>	Head of Safer Custody/ Head of Security	28/02/2023
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