

# Action Plan in response to the PPO Report into the death of Mr David Price on 12 August 2022 at HMP Garth

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that all staff are competent in the use of the use NEWS2 to identify and address clinical deterioration.	Accepted	<p>The Trust have a deteriorating patient policy that all healthcare staff have access too.</p> <p>NEWS2 eLearn module is available on each member of staffs Trust learning hub and is a mandatory requirement for completion.</p> <p>NEWS2 refresher training is carried out face-face every 6 month by the Primary Care manager.</p> <p>A monthly NEWS 2 audit is complete, and themes and trends identified discussed with individual staff during clinical supervision.</p>	Head of Healthcare	Complete
2	The Head of Healthcare should ensure that when an instruction to monitor a prisoner is made by a healthcare professional, the instruction is clearly communicated to the healthcare staff responsible and that outcomes are documented	Accepted	<p>All patients requiring monitoring are placed on a healthcare ledger – Hotel 2.</p> <p>Patients are discussed in the daily clinical handover, a section within the clinical handover has been added to identify patients of concern (October 2022).</p> <p>Record keeping audits take place monthly.</p>	Head of Healthcare	Complete



	to ensure continuity of care and prompt recognition of a deteriorating prisoner.		Competency framework for a deteriorating patient has been implemented and all healthcare staff competency will be reviewed		June 2023
3	The Head of Healthcare should ensure that there is a process in place to action the timely review of blood results to ensure that abnormal results are identified, and further treatment and monitoring implemented promptly.	Accepted	<p>A workflow plan has been implemented for the GPs daily job list (August 2022) within this allocated time has been incorporated for blood results to be actioned and abnormal results identified.</p> <p>Nursing staff will be completing a blood results interpretation course this will improve patient outcomes</p> <p>Pathology contact healthcare with significant abnormal blood results by telephone and these are actioned by the Registered Nurse, outside of office hours the Out of Hours GP is contacted or the local Accident and Emergency department for advice.</p>	Head of Healthcare	<p>Complete</p> <p>June 2023</p>
4	The Head of Healthcare should ensure that prisoners who do not attend urgent healthcare appointments are followed up to determine the reason for their non-attendance.	Accepted	<p>Patients who do not attend urgent healthcare appointments in the healthcare department will be contacted via in cell telephone technology to discuss the reason for non-attendance.</p> <p>Patients who do not attend urgent hospital appointments will be reviewed by the allocated Reception Nurse to discuss the reasons for non-attendance.</p> <p>The Trust have a policy for Managing Did not Attend and Cancellations, a local policy will be implemented to reflect Primary care.</p>	Head of Healthcare	<p>Complete</p> <p>April 2023</p>

