



PPO ACTION PLAN:

Offender Name	Sean HEENEY
Approved Premises	Bridgewood AP
Date of Death	26/09/2019
Date of Action Plan	14/10/2020

Recommendation	Accepted / Not accepted	Response	Completion Target date & function responsible	Progress reporting
The Bridgewood House Approved Premises manager should ensure that all keyworkers supervise residents in line with national instructions, have regular, quality contact with them and record their interactions in probation system records. In particular, all AP staff should ensure that licences are appropriately reviewed and enforced in line with national standards.	Accepted	Significant improvements have been made in this area and key workers conduct weekly sessions with residents and those are tracked and recorded on NDelius as per national standards. All staff members record interactions with residents on the handover document and NDelius with increasing levels of detail. All staff members are aware of licence conditions for residents and pre-arrival assessments are completed the keyworkers to inform of key risk factors to monitor. Any licence breaches or risk concerns are recorded and reported to the Offender Manager/ AP Manager to action.	Actioned	Reviewed with Area Manager and AP Manager on 19 th October 2020. We are satisfied that robust systems are in place and are being monitored to ensure it continues.
The National Probation Service together with Bridgewood House AP Manager should ensure that: <ul style="list-style-type: none"> New residents with known substance misuse issues are referred promptly to community drugs and alcohol support services; and They are tested for drugs within the first day of arrival and at appropriate 	Accepted	All residents at Bridgewood House are now drug tested on arrival as standard practice and their frequency of testing is decided prior to arrival. This is completed during their residency at the AP in line with a tracker and recorded on NDelius with results shared with the Offender Manager for action. Action is also taken by the AP to support and enforce where applicable.	Actioned	Reviewed with Manager and AP Manager on 19 th October 2020. We are satisfied that robust systems are in place and are being monitored to ensure it continues. Within the Approved Premises Drug Strategy detailed requirements include referral on arrival to community drug

intervals afterwards in line with the Offender Manager's plans.		The National Probation Service Approved Premises Division are currently developing an Approved Premises specific drug strategy.		and alcohol support services for residents with known substance misuse issues and all residents tested within first day of arrival at an Approved Premises.
The Bridgewood House Approved Premises manager should ensure that staff always carry emergency equipment with them when conducting welfare checks.	Accepted	The emergency equipment is available and required to be carried during all welfare and building checks. Staff have been regularly reminded that this is essential.	Actioned	Review with Area Manager and AP Manager on 19 th October 2020. We are satisfied that robust systems are in place and are being monitored to ensure it continues.
The National Probation Service should update the Ombudsman on the expected timeframe for completion of the roll out of naloxone to the Approved Premises estate.	Accepted	All outstanding PPO recommendations are reviewed on a monthly basis with the Executive Director of the Reducing Reoffending, Partnerships and Accommodation Directorate. The PPO are updated routinely via the Approved Premises Continuous Improvement Governance Board and separate update meetings with the National Approved Premises Team.	Actioned and Ongoing National Approved Premises Team	At this time 40% of Approved Premises are engaged in the roll out of naloxone. Approved Premises for whom Change Grow Live are the substance misuse provider constitute phase one of the roll out. The subsequent phased roll out for other Approved Premises has been delayed due to Covid-19. The National Probation Service is seeking to complete the phased roll out with other providers of which there are 37 in total during the first quarter of 2021. This will be subject to the impact of Covid-19.
The Bridgewood House Approved Premises manager should ensure that residents are offered support after the death of another resident or a potentially traumatic event.	Accepted	Meetings with residents have taken place and they are provided with details of support services available as well as support provided during key working sessions and interactions with staff on duty. Those who fall under the OPD Pathway are also offered additional support through that team.	Actioned	Review with Area Manager and AP Manager on 19 th October 2020.