

Action Plan in response to the PPO Report into the death of

Mr John Neville 04/02/2023 HMP Wymott

| Rec No | Recommendation | Accepted / Not accepted | Response Action Taken / Planned | Responsible Owner and Organisation | Target Date |
|--------|--|-------------------------|---|---|-------------|
| 1 | The Head of Healthcare should ensure that nursing staff are trained in how to manage low and high blood sugar readings and when to escalate for specialist support. | Accepted | A checklist is being formulated to include detailing of how, when and who to escalate high blood sugar readings, also the monitoring of patients until such reviews have taken place. | Head of Healthcare Greater Manchester Mental Health | July 2023 |
| 2 | The Head of Healthcare at HMP Forest Bank and HMP Wymott should ensure that community medical records (if available) should be reviewed as part of the second health screening process and in the timescales outlined in NICE Guidance NG57. | Accepted | HMP Forest Bank reply. Following review of the clinical records, the Summary Care Record (community medical records) provides an overview of the patient's health from the community which includes diagnoses. The SCR was reviewed by the prescriber in reception who prescribed Mr Neville's medication to continue from the community which included medication for his heart condition. The local process is to review the SCR as part of the first night reception process which is within the timescales outlined in NICE guidance NG57, | Head of Healthcare- Spectrum | June 2023 |



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| | | Accepted | <p>however, the SCR is available for review during secondary screening as required.</p> <p>HMP Wymott reply An audit of staff to ensure that all staff have access to summary care records (community medical records) on system one is taking place, any staff who don't have access either due to training or the availability of a smart card will be highlighted and actioned.</p> | Head of Healthcare Greater Manchester Mental Health | July 2023 |
| 3 | The Head of Healthcare should ensure that an audit of NICE Guidance NG28 Type 2 Diabetes in adults is completed within three months to ensure that all patients are being managed in line with this guidance. | Accepted | An audit will be completed with the Long-Term Condition Matron and Public Health Nurse to ensure that all patients are being managed in line with this guidance. | Head of Healthcare Greater Manchester Mental Health | August 2023 |
| 4 | The Head of Healthcare should ensure that patients have care plans initiated and reviewed on a regular basis, which are specific to their clinical needs. | Accepted | Care plan audits are reviewed on a regular basis. This will highlight any areas of concern. All staff will be reminded of the initiation and review of care plans, during handovers and supervision, ensuring that they are specific to their clinical needs. | Head of Healthcare Greater Manchester Mental Health | August 2023 |

