

Action Plan in response to the PPO Report into the death of

Mr Marian Pokuta 26/08/2021 at HMP Doncaster

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Director and Head of Healthcare should remind staff that they should take recognised risk factors into account when assessing a prisoner's risk of suicide and self-harm and should not rely solely on what the prisoner says or how he presents.	Accepted	<p>Since Mr Pokuta's death, both operational and non-operational staff have attended training to enhance their knowledge around risk identification when assessing prisoners arriving into custody. The training also reinforced the importance of considering all recognised risk factors when assessing a prisoner's risk of suicide and self-harm, and that decisions about whether to open an ACCT should not be based on a prisoner's presentation alone.</p> <p>Safer Custody staff also complete an interview with all new prisoners on arrival, exploring the prisoner's wellbeing and risk factors. A further interview is undertaken with the Equalities Prison Custody Officer (PCO) covering equality and safeguarding matters.</p> <p>In addition, the Director has facilitated the delivery of an upskilling risk identification training package</p>	Head of Safer Custody Serco	Completed



			to all ACCT Case Managers. This was a joint delivery undertaken by the Suicide and Self-Harm (SASH) team and the Psychology team.		
2	The Director should remind all staff of the importance of using the translation services available to them, particularly where the prisoner is new to custody.	Accepted	A Notice to Staff (NTS) has been issued to ensure that all staff are aware of the requirement to use the language line when communicating with individuals where language may be a barrier.	Head of Residence Serco	Completed
3	The Director should share this report with PCO Prendergast and arrange for a senior manager to discuss the Ombudsman's findings with him.	Accepted	A member of the Senior Management Team (SMT) will share and discuss the findings of the Ombudsman's report with the named member of staff.	Head of Reducing Reoffending Serco	May 2022
4	The Director should ensure that staff have regular meaningful contact with every prisoner, particularly those new to custody which allows officers to get to know prisoners, identify their needs and make regular case history notes.	Accepted	Staff will be reminded through regular Toolbox Talks of the need to record all meaningful conversations on Nomis and that they should engage with all new prisoners throughout their initial days in custody so that they can get to know them and identify their needs.	Head of Residence Serco	May 2022
5	The Director should review the way in which letters from the Public Protection Unit are issued to prisoners and ensure that:	Accepted	A review of the way letters are issued by the Public Protection Unit (PPU) has been undertaken to ensure prisoners who have difficulties understanding and reading English are identified, and correspondence made available in the required language. A record of the letter being sent is retained and a confirmation slip is	Head of Reducing Reoffending Serco	Completed



<ul style="list-style-type: none">• letters are made available in the appropriate language;• a record is made to identify who issued the letter; and• a signature is obtained in all cases to indicate that the content of the letter has been fully explained and that the recipient has understood.		completed by the officer handing out the mail to verify that prisoners have received and understood the letter. The confirmation slip is then returned to the PPU office for logging.		
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