

Action Plan in response to the PPO Report into the death of Mr Christopher McDermott on 24/09/2021 at HMP Wymott

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	<p>The Head of Healthcare should ensure that prisoners with a long-term condition:</p> <ul style="list-style-type: none"> • are referred to the community matron; • are seen in the long-term conditions clinic; and • have appropriate care plans in place which are reviewed regularly. 	Accepted	<p>Referrals are made to community matron following reception screening/nurse clinic/GP.</p> <p>Long-term conditions clinics are run and compliance and assurance is reported on within the Quality and Outcomes Framework (QOF). SystmOne allows us to book appointments in advance, so patients needing follow up in 12 months, are added to the system during their clinic appointment to reduce risk of being missed.</p> <p>The Head of Healthcare will implement care plans and this will be audited monthly to ensure compliance.</p> <p>A SOP will be implemented by the Community Matron to outline pathway/process.</p>	<p>Head of Healthcare</p> <p>Community Matron</p>	<p>July 2022</p> <p>July 2022</p>
2	<p>The Head of Healthcare should ensure that prisoners with a terminal diagnosis have an identified lead nurse who will oversee:</p>	Accepted	<p>The Head of Healthcare will identify a lead nurse to oversee the management of patients with a terminal diagnosis and implement the appropriate referrals and care plans. The care plan will include Do Not Attempt Cardio-Pulmonary Resuscitation discussions.</p>	<p>Head of Healthcare</p>	<p>June 2022</p>



	<ul style="list-style-type: none"> the implementation of a care plan which includes advanced care planning and Do Not Attempt Cardio-Pulmonary Resuscitation discussions; and the referral to a palliative care clinical nurse specialist. 				
3	The Head of Healthcare should ensure that a Palliative Care Register is in place to identify prisoners with a terminal diagnosis or advanced disease.	Accepted	Palliative care register is in place and recorded on SystmOne. This is monitored as part of the QOF.	Head of Healthcare	Complete
4	The Head of Healthcare should ensure that staff undertaking clinical observations, including blood pressure, are aware of abnormal readings and escalate in line with NICE guidance.	Accepted	Training has been sought for all staff to attend in June 2022 to re-visit NEWS2, outlining abnormal readings and when and how to escalate this further if required.	Head of Healthcare	June 2022
5	The Head of Healthcare should ensure that staff review prisoners who do not attend clinic appointments.	Accepted	<p>Appointments that are not attended are triaged by the clinician and a letter sent by admin to the patient to follow-up if this is clinically indicated.</p> <p>There is a template on SystmOne to input for missed appointments.</p>	Head of Healthcare	Complete
6	The Head of Healthcare should ensure that a risk assessment is completed to assess whether a prisoner should keep and administer his medication.	Accepted	Prisoners are subject to a risk assessment to establish if they can have their medication in possession or not in possession. The assessment gives a score which guides the practitioner to consider the risks of giving medication in possession.	Head of Pharmacy	Complete



7	The Head of Healthcare should ensure that healthcare staff review a prisoner's medication following an outpatient clinic.	Accepted	All patients returning from outpatient clinic are subject to reception screening. On their return to the prison their medication is reviewed and any new medication to be prescribed can be sent to the doctor to prescribe on SystmOne.	Healthcare Staff	Complete
8	The Head of Healthcare should ensure that prescribing clinicians review current prescribed medications to avoid duplication.	Accepted	We have additional GP cover to work through tasks which will include prescribing medication. This includes the lead GP to meet with prescribers and outline process and responsibilities around reviewing current prescriptions and how to do this effectively on SystmOne	Lead GP	August 2022
9	The Head of Healthcare should ensure that: <ul style="list-style-type: none"> • record keeping in line with the Nursing and Midwifery Council Code of Conduct and that outcomes of social care assessments, including details of care packages, are documented in the SystmOne medical records; and • SystmOne records include details of discussions, actions and outcomes when prisoners are discussed at complex case meetings. 	Accepted	Work is in hand with our social work colleagues to ensure documentation around care packages is recorded in detail on SystmOne. We will develop a template to record details of complex case meetings to be recorded onto SystmOne to ensure a standard approach across records.	Head of Healthcare	July 2022
10	The Governor and the Head of Healthcare should ensure that all staff undertaking risk assessments for prisoners taken to hospital	Accepted	Prison staff will attend healthcare team meeting and outline the legal position about use of restraints and this information to be sent out to all healthcare staff.	Head of Healthcare	June 2022



	<p>understand the legal position on the use of restraints, and that assessments fully take into account the health of a prisoner and are based on his actual risk.</p>		<p>The risk assessment for the prisoner to attend hospital is initially populated via the Security Department and the Orderly Officer with input from Healthcare, this input should take into account the prisoners current risk and health concerns. If any concerns are raised regarding the use of restraints the dispatching manager should contact the Duty Governor and Healthcare for further advice and guidance. This will be reiterated to all staff who are to be involved in the risk assessment process in future escorts outside of the establishment.</p>	<p>Head of Safety</p>	<p>May 2022</p>
11	<p>The Governor should revise the prison's escort risk assessment form to ensure that it requires:</p> <ul style="list-style-type: none"> • healthcare staff to detail the severity of a prisoner's illness and say whether the prisoner's current state of health has an impact on his mobility; and • prison staff to show that they have taken this information into account in assessing the prisoner's current level of risk. 		<p>To work alongside prison staff to input into escort risk assessment as this is reviewed to ensure risk is outlined whilst maintaining patients' confidentiality as far as possible.</p> <p>Head of Safety, Security, and Healthcare will meet and discuss the current risk assessment for the escort paperwork and make any necessary amendments in order to best reflect each prisoner's current state of health. This will then be relayed to the dispatching manager and escorting staff so that an informed, decent decision can be made with regards to restraints.</p>	<p>Head of Healthcare / Head of Security & Head of Safety</p>	<p>May 2022</p>

