

# Action Plan in response to the PPO Report into the death of Mr Steven Bouquet on 05/01/2022 at HMP Elmley

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that there is a clear process to gather and share information when a prisoner has several medical conditions managed by more than one hospital.	Accepted	<p>Each new patient that comes into HMP Elmley is seen by a member of the reception team and can opt into de-registering with their own community GP and re-register with the prison GP provider following the same General Medical Services (GMS) procedure as the community.</p> <p>The prison admin team integrate the patients record with the National Spine and their old GP records. Also, SystemOne will send an automated task to the nurses and/or prescribers to ensure medication and important information is within the SystemOne records accurately. Thus, providing continuation of care and accurate record keeping from community to prison.</p> <p>Both processes are in place following a change in healthcare provider since Mr Bouquets death. In the event someone does not wish to GMNS register, the nurses and/or Prescriber have access to their national spine for diagnosis and medication history.</p>	Head of Healthcare Oxleas NHS	Completed



			<p>Under our health and wellbeing model (in place since Mr Bouquets death) any prisoners that enter the prison and have multiple needs are care co-ordinated by the health and wellbeing nurse who reviews their care and ensures that their care is within the correct pathways.</p> <p>There is a weekly multidisciplinary meeting with all service leads, a GP, a psychiatrist, and Substance misuse consultant who review and all prisoners referred through the health and wellbeing pathway, provided they have de-registered from their GP and have registered with the prison GP to enable the healthcare staff access.</p>		
2	The Head of Healthcare should ensure that all hospital attendance is recorded in prisoners' medical records: documents are scanned systematically; and difficulties in obtaining clinical information are recorded and escalated.	Accepted	<p>All prisoners clinical letter and appointments are scanned on to the prison records as soon as they are received by the healthcare admin team.</p> <p>This now happens with a change in healthcare provider since Mr Bouquets death.</p> <p>All prisoners who are attending outside hospital appointments can be seen by the reception nurse to ensure they are aware of the appointment, the reason for the appointment and fitness to travel. However, this is not mandatory and is optional.</p> <p>Similarly on return, all prisoners have the option to be seen by the reception nurse and any clinical letters are scanned instantly to the patients' records.</p>	Head of Healthcare Oxleas NHS	Completed
3	The Governor and Head of Healthcare should ensure that all staff undertaking risk assessments for prisoners taken to hospital	Accepted	Healthcare staff complete the electronic prisoner escort record using information from the patients' medical records on all escorts out of HMP	Head of Healthcare Oxleas NHS	Completed



	<p>understand the legal position on the use of restraints and that in all cases:</p> <ul style="list-style-type: none"> <li>• the medical information accurately reflects the prisoner's mobility, current clinical condition and impact on their ability to escape unaided; and</li> <li>• operational staff take this information into account in recommendations and</li> <li>• decisions on the level of risk and use of restraints.</li> </ul>		<p>Elmley. The record is completed the night before the escorts are due.</p> <p>The healthcare reception staff also complete the paperwork a day in advance which indicates the need for restraints and whether the prisoner's condition and mobility mean that they will be able to escape as per the requirement of the legal Graham judgement.</p> <p>A governor signs off the risk assessment and will take into account the information provided by healthcare in relation to the cuffing arrangements.</p>	Deputy Governor	Completed
4	<p>The Governor should ensure that, in line with national policy, prisoner's next of kin are notified promptly when a prisoner becomes seriously ill.</p>	Accepted	<p>Those that attend hospital and remain there as a bedwatch are discussed at the morning meeting to ensure next of kin have been contacted and a FLO appointed where necessary. Since Mr Bouquets death, our responsibilities in line with national policy have been reviewed and staff have been briefed.</p>	Deputy Governor	Completed

