

Action Plan in response to the PPO Report into the death of

Mr Neil Thompson on 10/04/2022 at HMP Doncaster

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that healthcare staff are fully competent in applying the National Early Warning Score 2 (NEWS2) and use the appropriate scale for assessing patients with respiratory conditions. This should be reviewed to check compliance	Accepted	All staff undertake mandatory training for Immediate Life Support (ILS) which is face to face with yearly refresher and NEWS2 training which is online and is also yearly refreshed. Internal learning sessions within the team are to be planned.	Head of Healthcare	November 2022
2	The Head of Healthcare should ensure that healthcare staff are trained to recognise signs of clinical deterioration in patients who are unwell	Accepted	As above, all clinical staff are required to complete Basic Life Support (BLS) or Immediate Life Support (ILS) (dependent upon their role). Management of deteriorating patient is covered in this training. Clinical staff are booked to attend "Management of the Deteriorating Patient Training" as dates arrive over the coming months. Internal Learning sessions with the team are to be planned	Head of Healthcare	November 2022
3	The Director should ensure that staff respond to cell bells within five minutes, unless there are exceptional circumstances	Accepted	An Emergency Cell Call Light procedure NTS will be reissued to staff to ensure they are aware of the processes and the expectation that cell bells will be answered within 5 minutes.	Head of Safer Custody	November 2022



4	<p>The Director and Head of Healthcare should ensure that all staff undertaking risk assessments for prisoners taken to hospital understand the legal position on the use of restraints and that, in all cases:</p> <ul style="list-style-type: none"> • healthcare staff contributing to escort risk assessments accurately reflect the prisoner's mobility, current clinical condition and impact on their ability to escape unaided; and • authorising managers show that they have taken this information into account when assessing a prisoner's current level of risk 	Accepted	<p>COM's have received a refresh on how to complete the risk assessment and this is also signed off by the Duty Director who can assess the risk the prisoner presents and add amendments if required. Staff involved in the process of risk assessing individuals have been reminded of legal judgement, also known as the Graham judgement, ensuring the prisoners condition/ health is considered when carrying out the risk assessment.</p> <p>Healthcare staff provide relevant information from clinical records at the time of assessment prior to escort. This will include the prisoner's mobility, clinical condition and impact on their ability to escape unaided.</p>	Head of Safety	Completed
5	<p>The Director should ensure that if a prisoner is suspected of contracting, or tests positive for COVID-19, he is given the opportunity for someone to be notified</p>	Accepted	<p>Prisoners who test positive for COVID 19 will be asked if they want to notify their next of kin if this is a suitable contact.</p>	Head of Regime Delivery	Completed
6	<p>The Director should ensure, in line with national policy, that staff notify a prisoner's next of kin as soon as possible when a prisoner becomes seriously ill</p>	Accepted	<p>Any prisoner who is identified as seriously ill will be appointed a family liaison officer and the family contacted at the earliest opportunity.</p>	Head of Safer Custody	Completed

