

Action Plan in response to the PPO Report into the death of Mr Salim Khan on 1 November 2021 at HMP Leyhill

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare at HMP Grendon should undertake a review of the clinical care provided to Mr Khan for his back pain to identify areas of learning.	Accepted	<p>A clinical case review was completed on 26th October 2022.</p> <p>Key learning aligned with the PPO recommendation that staff review the NICE CG104 red flags for back pain. The action for this is addressed below.</p> <p>Care was evaluated against NICE NG12 Early Cancer Diagnosis.</p>	Head of Healthcare Practice Plus Group (HMP Grendon)	Completed 26 th October 2022
2	The Head of Healthcare at HMP Grendon and HMP Leyhill should ensure that staff review the NICE CG104 red flags for back pain.		<p>In partnership with our physiotherapy provider, clinical staff have completed two Teams training sessions covering CG104 and RCEM red flags for back pain.</p> <p>All clinical staff have been provided with a copy of the presentation and pathways.</p> <p>Clinical rooms have a folder with this information</p>	<p>Head of Healthcare Practice Plus Group (HMP Grendon)</p> <p>Head of Healthcare Practice Plus Group (HMP Grendon)</p>	<p>Completed 30th March 2023 and 2nd June 2023.</p> <p>Completed 30th March 2023 and 2nd June 2023.</p>



		<p>and a copy of NICE CG104 as hard copies available for staff to refer to.</p> <p>Learning has been shared with the team through local quality assurance and Local Patient Safety Incident Review Group meetings.</p> <p>Learning shared at local governance meeting 7th August 2023.</p> <p>Learning to be further disseminated and clinical guideline 104 to be tabled at team meeting 16th August 2023. Clinical Lead to share key points/red flags – full copy of clinical guideline to be emailed to all staff to familiarise selves with.</p> <p>Patient safety message to be developed by Lead GP and Clinical Lead to be shared with all staff and displayed in treatment rooms.</p>	<p>Head of Healthcare Practice Plus Group (HMP Grendon)</p> <p>Head of Healthcare Practice Plus Group (HMP Grendon)</p> <p>Head of Healthcare (HMP Leyhill)</p> <p>Head of Healthcare (HMP Leyhill)</p> <p>Head of Healthcare (HMP Leyhill)</p>	<p>Completed 30th March 2023 and 2nd June 2023.</p> <p>Completed 30th March 2023 and 2nd June 2023.</p> <p>Completed 7th August 2023</p> <p>31st August 2023</p> <p>31st August 2023</p>
3	The Head of Healthcare at HMP Leyhill should ensure that actions identified as necessary by the prisoner's previous establishment are actioned by staff without delay.	Telephone handovers from receiving establishments to be emailed to admin functional mailbox. Administration team to upload email and task community care on patients' arrival to ensure follow up of any outstanding actions.	Head of Healthcare (HMP Leyhill)	31 st August 2023

