

Action Plan in response to the PPO Report into the death of Mr Paul Feltham 31/05/2022 HMP Northumberland

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Director should ensure that all prisoners are allocated a key worker in line with Prison Service policy and that staff are given adequate time to perform the key worker role.	Accepted	<p>Due to ongoing issues with staff resources, HMP Northumberland is ensuring targeted key work is being prioritised for prisoners who have been identified as being most vulnerable. These include prisoners at risk of suicide or self-harm and those who are subject to ACCT monitoring, prisoners who have been referred for Challenge, Support and Intervention Plans and those who are in their resettlement phase.</p> <p>Key work is imbedded within the local Regime Management Plan and once resources allow; key work will be rolled out as per the national guidelines.</p> <p>Quality assurance processes are in place for key work to ensure that staff conduct quality interactions and that prisoners feel supported.</p>	Director and Head of Residence Sodexo	September 2023
2	The Head of Healthcare should agree and implement appropriate timeframes for mental health follow-	Accepted	To assist with the coordination of mental health services at HMP Northumberland a new mental	Head of Healthcare Spectrum	April 2023



	up appointments, in line with NICE guidelines		<p>health team manager has been appointed and is due to commence duties in January 2023.</p> <p>A healthcare leads meeting and a quality assurance forum will also be established on site, where waiting times for mental health follow up appointments will be discussed, to ensure they are being provided in line with the appropriate guidelines.</p>	Community Health CIC/ Team Manager Mental Health Team, Tees, Esk and Wear Valley Mental Health NHS Foundation Trust	
3	The Head of Healthcare should ensure that healthcare staff share relevant clinical information with HumanKind staff, where this is appropriate for care planning, to provide holistic support.	Accepted	The new healthcare leads meetings and quality assurance forum will also include discussions around shared working practices to ensure appropriate communication is established between those involved in the care planning process, and to ensure appropriate escalation pathways are in place, if required.	Head of Healthcare Spectrum Community Health CIC/ Clinical Lead DART Clinical lead -Team Manager HumanKind	April 2023

