

Action Plan in response to the PPO Report into the death of

Mr Stephen Kelly on 09 October 2022 at HMP Whatton

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that healthcare staff clearly document the outcome of clinical assessments and a future plan of care as appropriate in the SystemOne records.	Accepted	New Clinical Matron or Head of Healthcare will ensure new staff receive appropriate training on record keeping i.e. to document the outcome of clinical assessments and a future care plan as appropriate in the SystemOne records. The New Clinical Matron/Head of Healthcare will carry out spot-checks on patient records ahead of clinical supervision / 1-1 sessions to highlight good practice or areas of development.	Head of Healthcare	01/05/2023
2	The Head of Healthcare should ensure that care plans are created and reviewed for all patients as appropriate.	Accepted	Care plan reviews will take place by members of the Senior Management Team who will carry out monthly spot-checks on care plans to identify the quality and standard of the plans and highlight any areas requiring further refresher training or staff development.	Head of Healthcare	01/05/2023



3	The Governor and Head of Healthcare should ensure that when staff use a medical emergency code, they provide relevant information about the prisoner's condition to the control room without delay and that control room staff are aware of the standard questions asked by ambulance call handlers.	Accepted.	Notice to Staff will be published which will ask staff to provide information on the medical condition of the prisoner.	Head of Safety	14/05/2023
			All control room staff to be emailed reminding them of the questions likely to be asked by ambulance staff.	Head of Safety	14/05/2023
			The Governor briefed all staff in attendance at a full staff briefing which was completed on 26/04/2023.	Governor	Complete
			Presentation from the staff briefing detailing the requirement to brief control room staff on condition of a prisoner when "code blue" or "code red" is called, has been emailed to all staff.	Governor	Complete

