

Action Plan in response to the PPO Report into the death of Mr Mariusz Jacek Pioro on 16/07/2021 at HMP Bedford

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Governor should ensure that reception staff thoroughly review the person escort record and any other documentation that arrives with a prisoner so that any needs or risks can be identified promptly and addressed.	Accepted	All prison staff who work in reception were reminded through briefings in January 2022 of the need to review all relevant documentation that arrives with a prisoner so that any needs or risks are identified promptly and addressed. A checklist of prisoner documentation that must be examined during the reception process will also be introduced in February 2022, and staff will be required to sign to confirm that they have thoroughly reviewed all of the documentation that has arrived with the prisoner.	Head of Operations HMPPS	February 2022
2	The Head of Healthcare should: <ul style="list-style-type: none"> ensure that healthcare staff do not sign to confirm that they have completed an initial health screen until they have reviewed the person escort record; and review mental health triage processes to ensure that all staff are aware of their responsibility to contact the emergency response nurse if they consider 	Accepted	Since November 2021, the Practice Manager has routinely checked each new reception screen to ensure the nurse has documented that they have seen the PER. A notice was sent in December 2021 to all healthcare staff that work in reception informing them not to screen a resident without the nurse having the patient's escort record with them. A voting button was also attached to the email to demonstrate their acceptance of this, which will be monitored.	Head of Healthcare Northants Healthcare NHS Foundation Trust (NHFT)	Completed



	that a physical health review is required in person.		<p>The standard national template has also been amended and staff must now document that the PER has been viewed.</p> <p>The Head of Healthcare discussed the review of the Triage Processes with the Mental Health Lead and wider Mental Health Team in December 2021. This included discussing the need to ensure that safety netting advice is documented and recorded as part of the review.</p>		
3	The Governor and Head of Healthcare should ensure that all staff understand that movements between wings must be authorised by an appropriate member of custodial staff.	Accepted	<p>A Notice to Staff (NTS) will be issued in February 2022 by the Head of Residence that outlines the authorisation process for the movement of prisoners between residential units.</p> <p>This will also be communicated to all healthcare staff and they will be asked to sign a sheet to say that it has been read and understood. The NTS will also be discussed at the operational morning and afternoon briefings to ensure that staff are aware.</p>	<p>Head of Residence HMPPS</p> <p>Head of Healthcare NHFT</p>	February 2022
4	The Head of Healthcare should share this report with the nurse who completed the initial health screen, Nurse A, HCA A and Nurse B and discuss the Ombudsman's findings with them.	Accepted	<p>The report will be shared with the relevant healthcare staff members by February 2022 and the findings will be discussed at the next staff meeting.</p> <p>The report will also be discussed with staff members during individual supervision to ensure they have time to reflect and discuss this.</p>	Head of Healthcare NHFT	February 2022
5	The Governor should remind staff that they should consider opening an ACCT if a prisoner	Accepted	The implementation of ACCT Version 6 (v6) is now completed and the updated Suicide and Self-Harm (SASH) training has been delivered to all staff and continues to be delivered to any new staff and as refresher	Head of Safety HMPPS	February 2022



	has risk factors for suicide or self-harm.		<p>training, when required. Fortnightly SASH training sessions are accessible to both prison and healthcare staff. SASH training outlines the key risk factors for suicide and self-harm and highlights the importance of considering these when deciding whether an ACCT should be opened.</p> <p>Staff will be reminded of the need to consider opening an ACCT if a prisoner has risk factors for suicide or self-harm during daily operational briefings and a NTS will also be issued in February 2022.</p>		
6	The Governor should ensure that prison staff record any conversations they have with healthcare staff when they have concerns about the health and wellbeing of prisoners.	Accepted	<p>All prison staff were reminded during briefings in January 2022 of the need to record any conversations they have with healthcare staff when they have concerns about the health and wellbeing of prisoners.</p> <p>A NTS will also be circulated by February 2022.</p> <p>The Safety Team will monitor this during assurance checks.</p>	Head of Operations and Head of Residence HMPPS	February 2022
7	The Governor should share this report with the officer who completed the initial reception screen, Officer A and Officer B and arrange for a senior manager to discuss the Ombudsman's findings with them.	Accepted	The report will be shared with the named staff by February 2022 and the Head of Safety will discuss the Ombudsman's findings with them.	Head of Safety HMPPS	February 2022

