

Action Plan in response to the PPO Report into the death of Mr John Baldwin on 20/12/2021 at HMP Garth

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare at HMP Lincoln should ensure that systems are implemented to review and escalate clinical information after a prisoner has been released or transferred.	Accepted	A memorandum has been issued to all staff regarding the process to be undertaken when a prisoner is released or transferred to another Establishment. This will be reinforced by the Heads of Service (Matrons) during Managerial Supervisions with staff.	Head of Healthcare	17/06/2022
2	The Governor and Head of Healthcare should ensure that: <ul style="list-style-type: none"> • staff notify a prisoner's next of kin as soon as possible when they become seriously ill, in line with PSI 64/2011; and • HMP Garth has a rota of trained family liaison officers available so that the next of kin are informed promptly when a prisoner is seriously ill or dies. 	Accepted	Healthcare have good links with the safer custody team and inform us when a prisoner has a life limiting or serious diagnosis. Consideration is then given to informing the next of kin (NOK) and appointing a family liaison officer (FLO). Guidance has been sent to every operational Governor reminding them of the need to consider contacting NOK when an emergency escort leaves the prison and the condition of the prisoner is serious. This was sent on 30 th December 2021. However we continue to discuss prisoners daily at the operations meeting including those who have been sent to outside hospital whereby considerations for	Head of Healthcare & Head of Safer Prisons	Complete



			<p>contacting NOK, based on individual circumstances is also reviewed.</p> <p>Garth has a team of FLO's but this is a voluntary role within the prison service and it is acknowledged that the team is small. Unfortunately the course has also not been running for 2 years due to covid restrictions. However, Garth has recruited 5 new FLO's, those staff are being sent on the training course which is now available again we will have added to our pool over the next few months.</p>		
3	<p>The Governor and the Head of Healthcare should ensure that all staff undertaking risk assessments for prisoners taken to hospital understand the legal position on the use of restraints and that, in all cases:</p> <ul style="list-style-type: none"> • healthcare staff complete the medical information section of the escort risk assessment to say whether the prisoner's current medical condition affects their mobility and risk of escape; • authorising managers show that they have taken this information into account when 	Accepted	<p>The Head of Healthcare will ensure all nursing staff are given guidance on how to complete Section 1 of the risk assessment which includes medical information on mobility, terminal illness and any other serious medical conditions that affect the mobility of patients. The Head of Healthcare will liaise with the Head of Security to arrange speed training with staff to provide assurance that healthcare staff are completing these risk assessments correctly.</p> <p>All operational managers responsible for completing risk assessments have been issued with written guidance. This guidance includes the legal position on restraints. The guidance also underlines the need to ensure managers check that the medical information has been completed correctly and that managers reflect that medical opinion in regards to their decisions on restraints and document this in their risk assessment paperwork which will reflect the</p>	Head of Healthcare	01/09/2022



	<p>assessing a prisoner's current level of risk;</p> <ul style="list-style-type: none"> • risk assessments are regularly reviewed to consider changes in the prisoner's medical condition while they are in hospital; and • that all risk assessment reviews are clearly documented. 		<p>suitability of restraints i.e. level of restraints and rationale behind the decision.</p> <p>There is a daily bedwatch check by a band 5 manager part of that daily check will now include the mobility of the prisoner and any deterioration in presentation which are now relayed back to the duty governor for assessment on the level of restraints.</p> <p>All risk assessments are reviewed every 7 days by an operational governor normally the head of security who visits the prisoner in hospital, the purpose of this visit is to check the general security and procedures of the bedwatch but also to liaise with the hospital staff to enable an accurate assessment of the prisoners medical condition in relation to the use of restraints. With immediate effect any reviews of risk assessments are now endorsed onto the actual risk assessment paperwork.</p>		
4	<p>The Governor should ensure that all evidence about a death in custody, including electronic evidence, is retained and promptly made available to the Prisons and Probation Ombudsman, in line with PSI 58/2010.</p>	Accepted	<p>Once a prisoner returns from external escort, all paperwork is filed in an in-tray in reception. Paperwork is then hand delivered to Offender Management Unit (OMU) for filing in the prisoner's core record.</p> <p>Once the Risk Assessment and Prison Escort Record are received into OMU they are filled in the Prisoners core record. They remain there for the duration of the prisoner is in custody.</p>	Head of operations & Head of OMU	Complete

