

25 October 2023

Reference: FOI 509 Freedom of Information Request

Thank you for your email, which we received on 2 October 2023. Your request has been handled under the Freedom of Information Act 2000.

You asked us:

To give every instance in which a prisoner was awarded compensation in the period January 2021 to December 2023.

To detail, for each instance:

- How much compensation was awarded.
- The date the compensation was awarded.
- The reason the compensation was awarded.
- The nationality of the prisoner awarded compensation.
- The prison they resided in at the time of their claim.

Our response:

For the purposes of this request, we have provided data from 1 January 2021 to 16 October 2023 in the excel file accompanying this letter.

We only hold data for compensation cases that have been referred to us. This is when the prisoner feels the prison has not satisfactorily dealt with their case through internal procedures and has escalated their complaint to the Ombudsman.

Please see a breakdown of the details provided below:

How much compensation was awarded?

The amounts of compensation (recommended or mediated) have been provided in the data tables.

The date the compensation was awarded?

We do not hold the exact date when the compensation was awarded. We have provided cases where a final outcome for the complaint has been concluded and the date we issued recommendations or a mediated settlement was between 1 January 2021 to 16 October 2023.

The reason the compensation was awarded?

We have provided the complaint category and subcategory which is based on the substantive element of the complaint.

The nationality of the prisoner awarded compensation?

We have provided this in the data tables. Please note this data is self-reported and has not been disclosed in some cases.

And the prison they resided in at the time of their claim?

We have provided the establishment the recommendation or mediated settlement was issued to. This is because the incident establishment or the establishment in which they resided in at the time of their claim may not be the establishment which paid the compensation, or the establishment where the claim was made against.

You have the right to appeal against our response if you think it is incorrect. Details can be found in the 'How to Appeal' section attached at the end of this letter.

Complaint cases with a final outcome issued between 1 January 2021 and 16 October 2023 where the PPO have recommended or meditated compensation.

Complaint Category	Complaint Subcategory	Nationality	Date final outcome of complaint issued	Total Compensation Amount (in GBP)	Establishment Issued with Recommendation or Mediated Outcome
Property	Missing	UNITED KINGDOM (UK)	1/6/2021	120	HMP Garth
Property	Missing	UNITED KINGDOM (UK)	1/13/2021	149	HMP/YOI High Down
Property	Missing	UNITED KINGDOM (UK)	1/13/2021	197.5	HMP Erlestoke
Property	Damaged	UNITED KINGDOM (UK)	1/18/2021	75	HMP Birmingham
Property	Not allowed/confiscated	UNITED KINGDOM (UK)	1/20/2021	50	HMP Whitemoor
Property	Missing	UNITED KINGDOM (UK)	1/20/2021	5	HMP Nottingham
Property	Missing	Not Specified	1/21/2021	40	HMP Risley
Property	Missing	UNITED KINGDOM (UK)	1/21/2021	100	HMP Liverpool
Property	Missing	UNITED KINGDOM (UK)	1/22/2021	20.9	HMP Littlehey
Property	Missing	Not Specified	2/2/2021	15	HMP Altcourse
Property	Missing	UNITED KINGDOM (UK)	2/3/2021	330	HMP/YOI Forest Bank
Property	Missing	UNITED KINGDOM (UK)	2/3/2021	64	HMP/YOI Norwich
Property	Damaged	UNITED KINGDOM (UK)	2/9/2021	7	HMP Belmarsh
Property	Missing	Not Specified	2/17/2021	460	HMP Highpoint
Money	Purchases	UNITED KINGDOM (UK)	2/17/2021	25	HMP Grendon
Property	Missing	LITHUANIA (LT)	2/18/2021	204	HMP Nottingham
Property	Missing	UNITED KINGDOM (UK)	2/22/2021	267	HMP Swaleside
Property	Missing	UNITED KINGDOM (UK)	2/24/2021	231.5	HMP Swansea
Property	Missing	UNITED KINGDOM (UK)	3/1/2021	137.5	HMP/YOI Exeter
Property	Missing	UNITED KINGDOM (UK)	3/3/2021	50	HMP Long Lartin
Property	Missing	Not Specified	3/3/2021	880	HMP Highpoint
Property	Missing	Not Specified	3/5/2021	200	HMP North Sea Camp
Property	Missing	UNITED KINGDOM (UK)	3/8/2021	26.5	HMP Berwyn
Property	Missing	UNITED KINGDOM (UK)	3/10/2021	190	HMP Preston

Property	Missing	UNITED KINGDOM (UK)	3/15/2021	99.95 HMP Highpoint
Property	Missing	UNITED KINGDOM (UK)	3/15/2021	227 HMP Highpoint
Property	Missing	UNITED KINGDOM (UK)	3/17/2021	79 HMP Preston
Property	Missing	UNITED KINGDOM (UK)	3/17/2021	280 HMP Highpoint
Property	Missing	UNITED KINGDOM (UK)	3/17/2021	150 HMP/YOI Doncaster
Property	Damaged	UNITED KINGDOM (UK)	3/17/2021	6 HMP Highpoint
Property	Damaged	UNITED KINGDOM (UK)	3/18/2021	150 HMP/YOI Lancaster Farms
Property	Missing	UNITED KINGDOM (UK)	3/22/2021	259.95 HMP Woodhill
Property	Missing	UNITED KINGDOM (UK)	3/24/2021	60 HMP/YOI Doncaster
Property	Missing	UNITED KINGDOM (UK)	3/24/2021	100 HMP Dovegate
Property	Lost	Not Specified	3/24/2021	43.5 HMP Wayland
Property	Damaged	UNITED KINGDOM (UK)	3/24/2021	30 HMP Frankland
Money	Purchases	UNITED KINGDOM (UK)	3/26/2021	6.99 HMP Gartree
Property	Lost	Not Specified	3/30/2021	250 HMP/YOI Eastwood Park
Property	Missing	UNITED KINGDOM (UK)	3/31/2021	120 HMP Leeds
Property	Missing	UNITED KINGDOM (UK)	3/31/2021	137.5 HMP/YOI Isis
Property	Damaged	UNITED KINGDOM (UK)	4/13/2021	122 HMP Wakefield
Property	Missing	Not Specified	4/14/2021	12 HMP Wakefield
Property	Damaged	UNITED KINGDOM (UK)	4/14/2021	174.5 HMP Humber
Property	Missing	UNITED KINGDOM (UK)	4/14/2021	113 HMP Wandsworth
Property	Missing	UNITED KINGDOM (UK)	4/15/2021	56 HMP Woodhill
Property	Missing	UNITED KINGDOM (UK)	4/15/2021	88.5 HMP Berwyn
Property	Missing	Not Specified	4/16/2021	95.52 HMP Usk and Prescoed
Property	Missing	UNITED KINGDOM (UK)	4/21/2021	17.5 HMP/YOI Isis
Property	Missing	UNITED KINGDOM (UK)	4/21/2021	4.49 HMP Ford
Property	Missing	UNITED KINGDOM (UK)	4/22/2021	160 HMP Wymott
Property	Missing	UNITED KINGDOM (UK)	4/26/2021	323 HMP Wymott
Property	Missing	UNITED KINGDOM (UK)	5/5/2021	110 HMP Woodhill
Property	Missing	Not Specified	5/5/2021	250 HMP Oakwood
Property	Missing	UNITED KINGDOM (UK)	5/6/2021	86.5 HMP Wandsworth
Property	Missing	UNITED KINGDOM (UK)	5/19/2021	30 HMP Peterborough

Property	Missing	UNITED KINGDOM (UK)	5/24/2021	130 HMP North Sea Camp
Property	Missing	UNITED KINGDOM (UK)	5/24/2021	55 HMP/YOI Lancaster Farms
Property	Missing	UNITED KINGDOM (UK)	5/26/2021	50 HMP/YOI Parc
Property	Not allowed/confiscated	UNITED KINGDOM (UK)	5/26/2021	8.87 HMP Frankland
Property	Damaged	UNITED KINGDOM (UK)	5/26/2021	50 HMP Dovegate
Property	Damaged	UNITED KINGDOM (UK)	6/1/2021	642.5 HMP Oakwood
Property	Missing	BANGLADESH (BD)	6/2/2021	125 HMP Maidstone
Property	Missing	UNITED KINGDOM (UK)	6/7/2021	49 HMP Bullingdon
Property	Missing	UNITED KINGDOM (UK)	6/8/2021	5 HMP/YOI Elmley
Property	Missing	MALAYSIA (MY)	6/9/2021	200 HMP/YOI Styal
Property	Missing	UNITED KINGDOM (UK)	6/9/2021	38 HMP Littlehey
Property	Missing	UNITED KINGDOM (UK)	6/16/2021	25 HMP Spring Hill
Property	Missing	UNITED KINGDOM (UK)	6/16/2021	45 HMP Hewell
Money	Accounts	Not Specified	6/16/2021	200 HMP/YOI High Down
Property	Missing	UNITED KINGDOM (UK)	6/16/2021	20 HMP Frankland
Property	Missing	UNITED KINGDOM (UK)	6/23/2021	130 HMP/YOI Exeter
Property	Lost	Not Specified	6/23/2021	147 HMP Bullingdon
Property	Lost	Not Specified	6/25/2021	45 HMYOI Werrington
Property	Damaged	UNITED KINGDOM (UK)	6/29/2021	10 HMP Standford Hill
Property	Lost	UNITED KINGDOM (UK)	7/8/2021	223 HMP Ford
Property	Missing	UNITED KINGDOM (UK)	7/12/2021	86 HMP Wymott
Property	Missing	UNITED KINGDOM (UK)	7/13/2021	185 HMP Hewell
Property	Missing	UNITED KINGDOM (UK)	7/14/2021	397 HMP Guys Marsh
Property	Missing	UNITED KINGDOM (UK)	7/15/2021	7 HMP Berwyn
Property	Missing	UNITED KINGDOM (UK)	7/15/2021	39 HMP Woodhill
Property	Damaged	UNITED KINGDOM (UK)	7/21/2021	65 HMP/YOI Thorn Cross
Property	Missing	UNITED KINGDOM (UK)	7/27/2021	64 HMP Whitemoor
Property	Missing	UNITED KINGDOM (UK)	8/3/2021	96 HMP Lindholme
Property	Lost	Not Specified	8/4/2021	958 HMP Pentonville
Property	Not allowed/confiscated	UNITED KINGDOM (UK)	8/4/2021	36 HMP Frankland
Property	Missing	UNITED KINGDOM (UK)	8/16/2021	110 HMYOI Deerbolt

Property	Missing	UNITED KINGDOM (UK)	8/18/2021	220 HMP Wakefield
Letters	Restrictions/ delays	UNITED KINGDOM (UK)	8/18/2021	8 HMP Full Sutton
Property	Missing	UNITED KINGDOM (UK)	8/20/2021	60 HMP/YOI Elmley
Property	Missing	UNITED KINGDOM (UK)	8/24/2021	43 HMP Erlestoke
Money	Purchases	UNITED KINGDOM (UK)	8/25/2021	37 HMP Wakefield
Money	Purchases	UNITED KINGDOM (UK)	8/25/2021	1.19 HMP Frankland
Property	Missing	UNITED KINGDOM (UK)	8/25/2021	193.2 HMP Garth
Property	Missing	UNITED KINGDOM (UK)	9/1/2021	37 HMP Woodhill
Property	Damaged	UNITED KINGDOM (UK)	9/1/2021	370 HMP Full Sutton
Property	Missing	UNITED KINGDOM (UK)	9/7/2021	80 HMP Liverpool
Money	Purchases	UNITED KINGDOM (UK)	9/10/2021	109.85 HMP Bullingdon
Property	Missing	Not Specified	9/13/2021	58 HMP Isle of Wight
Property	Missing	UNITED KINGDOM (UK)	9/13/2021	65 HMP Whitemoor
Property	Missing	Not Specified	9/17/2021	263 HMP/YOI Rochester
Property	Missing	Not Specified	9/17/2021	5 HMP Grendon
Property	Damaged	UNITED KINGDOM (UK)	9/23/2021	688 HMP/YOI Downview
Property	Missing	UNITED KINGDOM (UK)	9/27/2021	35 HMP Gartree
Property	Missing	UNITED KINGDOM (UK)	9/27/2021	578 HMP Whitemoor
Property	Missing	UNITED KINGDOM (UK)	9/30/2021	15 HMP/YOI Doncaster
Property	Missing	UNITED KINGDOM (UK)	10/4/2021	182 HMP Leeds
Property	Missing	UNITED KINGDOM (UK)	10/5/2021	6 HMP Littlehey
Property	Missing	Not Specified	10/18/2021	40 HMP/YOI New Hall
Property	Missing	UNITED KINGDOM (UK)	10/18/2021	105 HMP Leeds
Property	Missing	UNITED KINGDOM (UK)	10/20/2021	155 HMP/YOI Chelmsford
Property	Missing	UNITED KINGDOM (UK)	10/20/2021	542 HMP Woodhill
Property	Missing	UNITED KINGDOM (UK)	10/21/2021	6.59 HMP/YOI Bronzefield
Property	Missing	Not Specified	10/27/2021	158 HMP Berwyn
Property	Missing	Not Specified	11/8/2021	30 HMP Hull
Property	Missing	UNITED KINGDOM (UK)	11/10/2021	45 HMP Durham
Property	Lost	UNITED KINGDOM (UK)	11/11/2021	80 HMP Wakefield
Property	Missing	UNITED KINGDOM (UK)	11/11/2021	8 HMP Highpoint

Property	Missing	UNITED KINGDOM (UK)	11/15/2021	200 HMP Birmingham
Administrative	General	UNITED KINGDOM (UK)	11/15/2021	99.99 HMP Whatton
Property	Not allowed/confiscated	UNITED KINGDOM (UK)	11/15/2021	130 HMP Frankland
Property	Lost	UNITED KINGDOM (UK)	11/17/2021	66.4 HMP Warren Hill
Property	Missing	UNITED KINGDOM (UK)	11/22/2021	54.98 HMP Whitemoor
Property	Missing	UNITED KINGDOM (UK)	11/23/2021	11.49 HMP Channings Wood
Property	Missing	IRAQ (IQ)	11/29/2021	110 HMP/YOI Lewes
Property	Missing	UNITED KINGDOM (UK)	12/1/2021	245 HMP Hewell
Property	Missing	UNITED KINGDOM (UK)	12/1/2021	50 HMP Birmingham
Property	Damaged	UNITED KINGDOM (UK)	12/6/2021	200 HMP Manchester
Property	Missing	UNITED KINGDOM (UK)	12/6/2021	967 HMP Manchester
Property	Missing	UNITED KINGDOM (UK)	12/7/2021	261 HMP Garth
Property	Missing	UNITED KINGDOM (UK)	12/7/2021	75 HMP Risley
Property	Missing	UNITED KINGDOM (UK)	12/13/2021	115 HMP Hull
Letters	Rule 39/ confidential acco	UNITED KINGDOM (UK)	12/22/2021	5.82 HMP Rye Hill
Property	Missing	UNITED KINGDOM (UK)	12/22/2021	316 HMP Swaleside
Property	Missing	UNITED KINGDOM (UK)	12/24/2021	50 HMP/YOI Isis
Property	Damaged	UNITED KINGDOM (UK)	12/31/2021	352 HMP Belmarsh
Property	Missing	UNITED KINGDOM (UK)	1/5/2022	50 HMP Frankland
Property	Damaged	UNITED KINGDOM (UK)	1/5/2022	100 HMP Woodhill
Property	Missing	JAMAICA (JM)	1/5/2022	205 Rainsbrook (STC)
Property	Missing	UNITED KINGDOM (UK)	1/6/2022	350 HMP Birmingham
Property	Missing	UNITED KINGDOM (UK)	1/11/2022	25 HMP Woodhill
Property	Missing	UNITED KINGDOM (UK)	1/12/2022	350 HMP Liverpool
Property	Missing	UNITED KINGDOM (UK)	1/17/2022	500 HMP Garth
Property	Missing	Not Specified	1/17/2022	42.85 HMP Lindholme
Property	Damaged	UNITED KINGDOM (UK)	1/17/2022	70 HMP Ranby
Property	Missing	UNITED KINGDOM (UK)	1/19/2022	174 HMP Bullingdon
Property	Missing	UNITED KINGDOM (UK)	1/26/2022	50 HMP Risley
Administrative	General	UNITED KINGDOM (UK)	1/27/2022	260 HMP Birmingham
Property	Missing	UNITED KINGDOM (UK)	1/31/2022	150 HMP/YOI Foston Hall

Property	Missing	UNITED KINGDOM (UK)	2/2/2022	31 HMP/YOI Lewes
Property	Not allowed/confiscated	Not Specified	2/7/2022	15 HMP Onley
Property	Damaged	UNITED KINGDOM (UK)	2/9/2022	12 HMP Woodhill
Property	Missing	UNITED KINGDOM (UK)	2/14/2022	142.5 HMP Hewell
Property	Missing	UNITED KINGDOM (UK)	2/14/2022	104.5 HMP Channings Wood
Money	Purchases	UNITED KINGDOM (UK)	2/14/2022	12.57 HMP Onley
Property	Damaged	UNITED KINGDOM (UK)	2/21/2022	75 HMP Featherstone
Property	Missing	UNITED KINGDOM (UK)	2/22/2022	65 HMP Lowdham Grange
Property	Missing	UNITED KINGDOM (UK)	2/24/2022	300 HMP Liverpool
Property	Missing	UNITED KINGDOM (UK)	2/28/2022	125 HMP Stocken
Property	Missing	UNITED KINGDOM (UK)	2/28/2022	148 HMP Manchester
Property	Lost	Not Specified	3/2/2022	772 HMP Wandsworth
Property	Missing	UNITED KINGDOM (UK)	3/4/2022	60 HMP Leyhill
Property	Missing	UNITED KINGDOM (UK)	3/7/2022	872 HMP Durham
Property	Missing	UNITED KINGDOM (UK)	3/9/2022	220 HMP Coldingley
Property	Lost	UNITED KINGDOM (UK)	3/10/2022	15 HMP Woodhill
Property	Not allowed/confiscated	Not Specified	3/22/2022	30 HMP Lowdham Grange
Property	Missing	UNITED KINGDOM (UK)	3/23/2022	362 HMP Whatton
Property	Missing	UNITED KINGDOM (UK)	3/23/2022	20 HMP Garth
Property	Missing	UNITED KINGDOM (UK)	3/24/2022	126 HMP Wakefield
Property	Missing	Not Specified	3/25/2022	281 HMP/YOI Elmley
Property	Missing	Not Specified	3/31/2022	110 HMP/YOI Doncaster
Property	Missing	UNITED KINGDOM (UK)	4/7/2022	19.62 HMP The Mount
Property	Damaged	UNITED KINGDOM (UK)	4/12/2022	5 HMP The Verne
Property	Missing	UNITED KINGDOM (UK)	4/14/2022	270 HMP Garth
Property	Missing	UNITED KINGDOM (UK)	4/21/2022	24.99 HMP Dartmoor
Property	Missing	UNITED KINGDOM (UK)	4/21/2022	621.44 HMP Guys Marsh
Property	Missing	UNITED KINGDOM (UK)	4/21/2022	25 HMP/YOI Hollesley Bay
Property	Lost	UNITED KINGDOM (UK)	4/22/2022	100 HMP Wandsworth
Money	Purchases	UNITED KINGDOM (UK)	4/22/2022	92 HMP Woodhill
Property	Missing	UNITED KINGDOM (UK)	4/22/2022	70 HMP Altcourse

Phone calls	Restrictions	LEBANON (LB)	4/26/2022	2.92 HMP Swaleside
Property	Missing	UNITED KINGDOM (UK)	4/29/2022	70 HMP Durham
Property	Missing	UNITED KINGDOM (UK)	4/29/2022	576.95 HMP Manchester
Property	Missing	UNITED KINGDOM (UK)	4/29/2022	25 HMP/YOI Elmley
Property	Missing	UNITED KINGDOM (UK)	4/29/2022	150 HMP The Mount
Property	Missing	UNITED KINGDOM (UK)	5/5/2022	95 HMP Hewell
Property	Not allowed/confiscated	UNITED KINGDOM (UK)	5/5/2022	200 HMP Frankland
Property	Missing	UNITED KINGDOM (UK)	5/9/2022	7.14 HMP Swansea
Property	Missing	UNITED KINGDOM (UK)	5/16/2022	35 HMP Whitemoor
Property	Missing	Not Specified	5/18/2022	52.5 HMP Risley
Money	Purchases	Not Specified	5/18/2022	97 HMP Oakwood
Property	Missing	UNITED KINGDOM (UK)	5/24/2022	14.44 HMP Guys Marsh
Property	Missing	UNITED KINGDOM (UK)	5/27/2022	10 HMP Swansea
Property	Missing	UNITED KINGDOM (UK)	5/31/2022	27 HMP Erlestoke
Property	Not allowed/confiscated	UNITED KINGDOM (UK)	6/7/2022	194.95 HMP Manchester
Property	Not allowed/confiscated	FRANCE (FR)	6/7/2022	150 HMP Manchester
Property	Missing	Not Specified	6/8/2022	185 HMP/YOI Elmley
Property	Damaged	UNITED KINGDOM (UK)	6/10/2022	60 HMP Garth
Property	Missing	Not Specified	6/13/2022	167 HMP Holme House
Property	Missing	UNITED KINGDOM (UK)	6/14/2022	125 HMP Garth
Property	Missing	UNITED KINGDOM (UK)	6/14/2022	125 HMP/YOI Forest Bank
Money	(No Subcategory)	UNITED KINGDOM (UK)	6/16/2022	27.96 HMP Leeds
Property	Missing	UNITED KINGDOM (UK)	6/16/2022	291 HMP/YOI Lewes
Property	Missing	UNITED KINGDOM (UK)	6/23/2022	323 HMP/YOI Chelmsford
Property	Missing	UNITED KINGDOM (UK)	6/24/2022	45 HMP/YOI Doncaster
Property	Missing	Not Specified	6/24/2022	12.99 HMP Lincoln
Property	Missing	UNITED KINGDOM (UK)	6/27/2022	52 HMP/YOI Stoke Heath
Property	Missing	UNITED KINGDOM (UK)	6/27/2022	50 HMP Whatton
Property	Missing	Not Specified	6/27/2022	84 HMP Dartmoor
Property	Missing	Not Specified	6/27/2022	50 HMP Bullingdon
Property	Missing	UNITED KINGDOM (UK)	6/29/2022	42 HMP Stocken

Property	Missing	UNITED KINGDOM (UK)	6/29/2022	75 HMP Winchester
Property	Missing	UNITED KINGDOM (UK)	6/29/2022	35 HMP Bullingdon
Administrative	General	UNITED KINGDOM (UK)	6/30/2022	32.62 HMP The Verne
Property	Missing	UNITED KINGDOM (UK)	7/5/2022	47.99 HMP/YOI Doncaster
Property	Not allowed/confiscated	UNITED KINGDOM (UK)	7/7/2022	24.99 HMP Garth
Property	Lost	UNITED KINGDOM (UK)	7/8/2022	15 HMP Manchester
Property	Missing	UNITED KINGDOM (UK)	7/8/2022	110 HMP/YOI Swinfen Hall
Property	Missing	UNITED KINGDOM (UK)	7/18/2022	250 HMP Northumberland
Property	Missing	Not Specified	7/18/2022	20 HMP Humber
Property	Missing	Not Specified	7/19/2022	258 HMP Risley
Money	Purchases	UNITED KINGDOM (UK)	7/19/2022	8.99 HMP Frankland
Property	Damaged	UNITED KINGDOM (UK)	7/22/2022	250 HMP Wayland
Property	Missing	UNITED KINGDOM (UK)	7/26/2022	100 HMP Stanford Hill
Property	Missing	UNITED KINGDOM (UK)	7/26/2022	334.5 HMP/YOI Elmley
Property	Missing	JAMAICA (JM)	7/29/2022	10 HMP Garth
Property	Missing	UNITED KINGDOM (UK)	8/1/2022	20 HMP Birmingham
Property	Damaged	Not Specified	8/3/2022	70 HMP Bedford
Property	Missing	UNITED KINGDOM (UK)	8/4/2022	200 HMP Oakwood
Property	Missing	UNITED KINGDOM (UK)	8/10/2022	90 HMP Ranby
Property	Damaged	Not Specified	8/17/2022	170 HMP Manchester
Property	Missing	UNITED KINGDOM (UK)	8/17/2022	178 HMP Wakefield
Property	Missing	UNITED KINGDOM (UK)	8/17/2022	9.99 HMP Wakefield
Property	Missing	UNITED KINGDOM (UK)	8/19/2022	20 HMP Humber
Property	Missing	UNITED KINGDOM (UK)	8/22/2022	1864.77 HMP Long Lartin
Property	Damaged	UNITED KINGDOM (UK)	8/22/2022	187 HMP Manchester
Property	Missing	UNITED KINGDOM (UK)	8/25/2022	80 HMP Dovegate
Property	Missing	UNITED KINGDOM (UK)	8/25/2022	160 HMP Highpoint
Property	Missing	UNITED KINGDOM (UK)	8/25/2022	110 HMP Dovegate
Property	Missing	UNITED KINGDOM (UK)	8/25/2022	77.53 HMP Stanford Hill
Property	Not allowed/confiscated	UNITED KINGDOM (UK)	8/31/2022	114.95 HMP The Verne
Property	Missing	UNITED KINGDOM (UK)	8/31/2022	86.5 HMP/YOI Swinfen Hall

Property	Not allowed/confiscated	UNITED KINGDOM (UK)	9/1/2022	326 HMP Bure
Property	Missing	UNITED KINGDOM (UK)	9/1/2022	39 HMP Coldingley
Property	Missing	Not Specified	9/6/2022	2500 HMP Bristol
Property	Missing	UNITED KINGDOM (UK)	9/8/2022	60 HMP Manchester
Property	Missing	UNITED KINGDOM (UK)	9/8/2022	257 HMP/YOI Lewes
Property	Missing	Not Specified	9/8/2022	391 HMP Woodhill
Property	Lost	UNITED KINGDOM (UK)	9/9/2022	45 HMP Manchester
Property	Missing	UNITED KINGDOM (UK)	9/9/2022	250 HMP Buckley Hall
Property	Missing	LATVIA (LV)	9/15/2022	114 HMP Gartree
Property	Missing	UNITED KINGDOM (UK)	9/22/2022	497 HMP Wayland
Property	Missing	Not Specified	10/5/2022	8.99 HMP Bure
Property	Missing	UNITED KINGDOM (UK)	10/6/2022	143 HMP Garth
Property	Missing	UNITED KINGDOM (UK)	10/7/2022	24 HMP Nottingham
Property	Missing	UNITED KINGDOM (UK)	10/13/2022	10 HMP Stanford Hill
Property	Missing	Not Specified	10/18/2022	10 HMP Winchester
Property	Missing	Not Specified	10/18/2022	20 HMP Winchester
Property	Missing	Not Specified	10/20/2022	65 HMP Wakefield
Property	Missing	UNITED KINGDOM (UK)	10/25/2022	126.48 HMP Wakefield
Property	Missing	UNITED KINGDOM (UK)	10/28/2022	298 HMP Leicester
Property	Not allowed/confiscated	JAMAICA (JM)	11/3/2022	30 HMP The Mount
Property	Missing	UNITED KINGDOM (UK)	11/9/2022	215.5 HMP Liverpool
Property	Missing	UNITED KINGDOM (UK)	11/9/2022	97 HMP Littlehey
Property	Lost	Not Specified	11/10/2022	15 HMP Altcourse
Property	Missing	UNITED KINGDOM (UK)	11/10/2022	10 HMP Swaleside
Property	Damaged	UNITED KINGDOM (UK)	11/10/2022	32 HMP Featherstone
Property	Missing	UNITED KINGDOM (UK)	11/15/2022	58.5 HMP/YOI High Down
Property	Lost	ALGERIA (DZ)	11/16/2022	154.64 HMP Leeds
Property	Damaged	Not Specified	11/16/2022	14.82 HMP/YOI Downview
Staff behavior	General	UNITED KINGDOM (UK)	11/20/2022	54.5 HMP/YOI High Down
Property	Missing	UNITED KINGDOM (UK)	11/23/2022	55 HMP Bure
Property	Missing	Not Specified	11/24/2022	711 HMP Wymott

Property	Missing	UNITED KINGDOM (UK)	11/28/2022	35 HMP Leeds
Property	Missing	Not Specified	11/28/2022	40 HMP Wayland
Property	Lost	UKRAINE (UA)	11/28/2022	10 HMP Isle of Wight
Property	Missing	UNITED KINGDOM (UK)	11/30/2022	137 HMP Lindholme
Property	Missing	Not Specified	12/1/2022	400 HMP Bullingdon
Property	Missing	UNITED KINGDOM (UK)	12/1/2022	310 HMP Lindholme
Property	Missing	UNITED KINGDOM (UK)	12/14/2022	100 HMP Woodhill
Property	Missing	UNITED KINGDOM (UK)	12/16/2022	400 HMP Lowdham Grange
Property	Missing	UNITED KINGDOM (UK)	12/22/2022	75 HMP Highpoint
Property	Missing	Not Specified	12/23/2022	150 HMP/YOI Brinsford
Property	Missing	Not Specified	12/23/2022	73.5 HMP/YOI Brinsford
Property	Missing	Not Specified	12/23/2022	120 HMP Featherstone
Property	Missing	UNITED KINGDOM (UK)	1/10/2023	100 HMP Wandsworth
Property	Missing	UNITED KINGDOM (UK)	1/10/2023	60 HMP The Mount
Property	Damaged	UNITED KINGDOM (UK)	1/11/2023	20 HMP Lindholme
Property	Missing	Not Specified	1/18/2023	350 HMP Wandsworth
Property	Missing	UNITED KINGDOM (UK)	1/19/2023	25 HMP Highpoint
Property	Lost	UNITED KINGDOM (UK)	1/23/2023	100 HMP Garth
Property	Damaged	UNITED KINGDOM (UK)	1/30/2023	110 HMP Long Lartin
Money	Accounts	UNITED KINGDOM (UK)	1/30/2023	15 HMP Frankland
Property	Missing	LEBANON (LB)	2/2/2023	14.78 HMP Swaleside
Property	(No Subcategory)	UNITED KINGDOM (UK)	2/9/2023	75 HMP Woodhill
Administration	Record Keeping	UNITED KINGDOM (UK)	2/9/2023	75 HMP Woodhill
Property	Missing	Not Specified	2/10/2023	190 HMP Highpoint
Money	Accounts	Not Specified	2/13/2023	35.5 HMP Frankland
Property	Lost	UNITED KINGDOM (UK)	2/16/2023	60 HMP/YOI Forest Bank
Property	Missing	UNITED KINGDOM (UK)	2/20/2023	35 HMP Wealstun
Property	Missing	UNITED KINGDOM (UK)	2/22/2023	185.5 HMP Wayland
Property	Missing	UNITED KINGDOM (UK)	2/23/2023	200 HMP/YOI Doncaster
Property	Missing	UNITED KINGDOM (UK)	2/23/2023	10 HMP Leeds
Property	Missing	Not Specified	2/23/2023	50 HMP/YOI Elmley

Property	Missing	UNITED KINGDOM (UK)	2/27/2023	100 HMP Swaleside
Property	Missing	UNITED KINGDOM (UK)	3/1/2023	200 HMP Highpoint
Property	Missing	UNITED KINGDOM (UK)	3/2/2023	334.5 HMP Dovegate
Property	Missing	UNITED KINGDOM (UK)	3/7/2023	34.52 HMP/YOI Forest Bank
Property	Missing	Not Specified	3/9/2023	442 HMP Garth
Property	Missing	UNITED KINGDOM (UK)	3/9/2023	170 HMP/YOI Exeter
Property	Missing	UNITED KINGDOM (UK)	3/10/2023	5 HMP Leeds
Property	Missing	Not Specified	3/10/2023	260 HMP Swaleside
Property	Missing	UNITED KINGDOM (UK)	3/16/2023	300 HMP/YOI Moorland Open
Property	Not allowed/confiscated	UNITED KINGDOM (UK)	3/17/2023	15 HMP Garth
Property	Lost	UNITED KINGDOM (UK)	3/17/2023	263.77 HMP/YOI High Down
Property	Missing	UNITED KINGDOM (UK)	3/20/2023	150 HMP Bedford
Property	Missing	UNITED KINGDOM (UK)	3/20/2023	431 HMP/YOI Elmley
Property	Damaged	UNITED KINGDOM (UK)	3/21/2023	15 HMP Whitemoor
Property	Missing	Not Specified	3/23/2023	24 HMP Preston
Property	Missing	UNITED KINGDOM (UK)	3/27/2023	130 HMP Manchester
Property	Damaged	UNITED KINGDOM (UK)	3/28/2023	40 HMP Isle of Wight
Property	Damaged	UNITED KINGDOM (UK)	3/28/2023	144 HMP Isle of Wight
Property	Missing	UNITED KINGDOM (UK)	3/31/2023	55 HMP Featherstone
Property	Missing	UNITED KINGDOM (UK)	4/4/2023	200 HMP Oakwood
Property	Missing	OMAN (OM)	4/5/2023	10 HMP Pentonville
Property	Missing	UNITED KINGDOM (UK)	4/6/2023	54 HMP Hewell
Property	Missing	UNITED KINGDOM (UK)	4/6/2023	30 HMP Preston
Property	Missing	UNITED KINGDOM (UK)	4/11/2023	104 HMP Bullingdon
Property	Missing	UNITED KINGDOM (UK)	4/11/2023	155 HMP/YOI Lancaster Farms
Property	Missing	UNITED KINGDOM (UK)	4/13/2023	303 HMP Winchester
Property	Lost	Not Specified	4/13/2023	20 HMP/YOI Elmley
Property	Lost	UNITED KINGDOM (UK)	4/17/2023	21 HMP Peterborough
Property	Missing	UNITED KINGDOM (UK)	4/18/2023	314.7 Serco
Property	Missing	UNITED KINGDOM (UK)	4/25/2023	90 HMP Oakwood
Property	Missing	UNITED KINGDOM (UK)	4/27/2023	160 HMPPS Headquarters

Property	Lost	UNITED KINGDOM (UK)	4/27/2023	200 HMP Winchester
Property	Damaged	UNITED KINGDOM (UK)	4/28/2023	92.98 HMP Stafford
Property	Missing	UNITED KINGDOM (UK)	5/10/2023	140 HMP Lincoln
Property	Lost	Not Specified	5/16/2023	12.99 HMP Wakefield
Property	Lost	Not Applicable	5/17/2023	130 HMP Winchester
Property	Lost	UNITED KINGDOM (UK)	5/24/2023	75 HMP Preston
Property	Missing	UNITED KINGDOM (UK)	5/30/2023	247.5 HMP Kirkham
Property	Missing	Not Specified	6/1/2023	67 HMP Risley
Property	Missing	UNITED KINGDOM (UK)	6/6/2023	40 HMP Peterborough
Property	Lost	UNITED KINGDOM (UK)	6/8/2023	65 HMP/YOI Rochester
Property	Lost	UNITED KINGDOM (UK)	6/12/2023	45 HMP Whatton
Property	Damaged	UNITED KINGDOM (UK)	6/13/2023	154.95 HMP Long Lartin
Property	Damaged	UNITED KINGDOM (UK)	6/13/2023	9.98 HMP Usk
Property	Missing	UNITED KINGDOM (UK)	6/14/2023	108 HMP Woodhill
Property	Missing	UNITED KINGDOM (UK)	6/15/2023	30 HMP/YOI Moorland Closed
Property	Missing	UNITED KINGDOM (UK)	6/15/2023	20 HMP Nottingham
Property	Missing	UNITED KINGDOM (UK)	6/20/2023	5 HMP Birmingham
Property	Missing	UNITED KINGDOM (UK)	6/23/2023	158 HMP Guys Marsh
Property	Missing	UNITED KINGDOM (UK)	6/26/2023	27.13 HMP Leeds
Property	Missing	UNITED KINGDOM (UK)	6/28/2023	359 HMP Wandsworth
Property	Missing	UNITED KINGDOM (UK)	6/28/2023	222.5 HMP/YOI High Down
Property	Missing	FRANCE (FR)	7/5/2023	66 HMP Guys Marsh
Property	Missing	UNITED KINGDOM (UK)	7/5/2023	52 HMP Highpoint
Property	Missing	UNITED KINGDOM (UK)	7/17/2023	50 HMP Preston
Property	Missing	UNITED KINGDOM (UK)	7/24/2023	24.99 HMP Humber
Property	Missing	UNITED KINGDOM (UK)	8/8/2023	61.5 HMP/YOI Moorland Closed
Money	Purchases	UNITED KINGDOM (UK)	8/11/2023	10.76 HMP Stocken
Security	Searches	UNITED KINGDOM (UK)	8/14/2023	240 HMP Oakwood
Property	Damaged	UNITED KINGDOM (UK)	8/18/2023	10 HMP Holme House
Property	Missing	SOMALIA (SO)	8/18/2023	56 HMP Swaleside
Property	Not allowed/confiscated	UNITED KINGDOM (UK)	8/18/2023	20 HMP Swaleside

Property	Missing	UNITED KINGDOM (UK)	8/30/2023	125 HMP Dartmoor
Property	Missing	UNITED KINGDOM (UK)	8/31/2023	8 HMP Wakefield
Property	Missing	UNITED KINGDOM (UK)	9/5/2023	50 HMP Birmingham
Property	Missing	LEBANON (LB)	9/12/2023	80 HMP Swaleside
Property	Missing	UNITED KINGDOM (UK)	9/14/2023	559 HMYOI Hatfield
Property	Missing	UNITED KINGDOM (UK)	9/15/2023	424 HMP Wealstun
Property	Damaged	UNITED KINGDOM (UK)	9/18/2023	13.88 HMP Whitemoor
Property	Missing	UNITED KINGDOM (UK)	9/20/2023	1738 HMP Swaleside
Property	Missing	UNITED KINGDOM (UK)	9/20/2023	400 HMP Winchester
Property	Damaged	UNITED KINGDOM (UK)	9/21/2023	169.99 HMP Woodhill
Property	Missing	Not Specified	9/22/2023	84 HMP Manchester
Property	Missing	UNITED KINGDOM (UK)	9/26/2023	736 HMP/YOI Bronzefield
Property	Damaged	Not Specified	9/26/2023	40 HMP/YOI New Hall
Property	Missing	UNITED KINGDOM (UK)	10/3/2023	48 HMP Highpoint
Property	Lost	UNITED KINGDOM (UK)	10/4/2023	346 HMP/YOI Chelmsford
Property	Missing	UNITED KINGDOM (UK)	10/6/2023	200.45 HMP Durham
Property	Missing	BANGLADESH (BD)	10/11/2023	20 HMP/YOI Elmley

The Prisons and Probation Ombudsman (PPO) carries out **independent investigations** into complaints and deaths in custody. The detailed role and responsibilities of the PPO are set out in our office's Terms of Reference. The PPO has three main duties:

- to **investigate complaints** made by prisoners, young people in detention (prisons and secure training centres), offenders under probation supervision and individuals detained under immigration powers (detained individuals)
- to **investigate deaths** of prisoners, young people in detention, approved premises' residents and detained individuals due to any cause, including any apparent suicides and natural causes
- to **investigate deaths** of **recently released prisoners** that occur within 14 days of release from prison (except homicide)

The purpose of these investigations is **to understand what happened, to correct injustices** and **to identify learning** for the organisations whose actions we oversee so that the PPO makes a significant contribution to safer, fairer custody and offender supervision.

We may use or share your data only to the necessary extent when conducting our independent investigations in the exercise of our official authority. We will share your data with third parties (e.g. the prison) in order to make sure the information is accurate; to prevent or detect failings; and to identify lessons learnt. We may sometimes need to share your data with third parties if required by law. We only keep your personal data for as long as it is needed, as set out in our data retention policy. If you need any further information about how your data is used, please contact us.

How to Appeal

Internal Review

If you are not satisfied with this response, you have the right to an internal review. The handling of your request will be looked at by someone who was not responsible for the original case, and they will make a decision as to whether we answered your request correctly.

If you would like to request a review, please write or send an email to the Prisons and Probation Ombudsman's office **within two months of the date of this letter**, at the following address:

Prisons and Probation Ombudsman
Third Floor
10 South Colonnade
Canary Wharf
London
E14 4PU
E-mail: Mail@ppo.gov.uk

Information Commissioner's Office (ICO)

If you remain dissatisfied after an internal review decision, you have the right to apply to the Information Commissioner's Office. The Commissioner is an independent regulator who has the power to direct us to respond to your request differently, if he considers that we have handled it incorrectly.

You can contact the ICO at the following address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Internet address: <https://ico.org.uk/>