

Action Plan in response to the PPO Report into the death of Mr Mark Haygarth on 29 November 2021 at HMP Wymott

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that second-stage health assessments for new prisoners are completed in accordance with national clinical guidelines.	Accepted	All second stage assessments for new patients are now completed separately. To ensure continuity a nurse will be detailed to do this Monday – Friday 08:00-18:00.	Head of Healthcare	Complete
2	The Head of Healthcare should ensure that an obesity care plan is created promptly when a prisoner is assessed as having a high Body Mass Index.	Accepted	The recruitment of a Public Health Nurse is in process and the obesity care planning will be part of her role, in the short term an analysis of patients with a high BMI will be assessed.	Head of Healthcare	March 2023
3	The Head of Healthcare should ensure that staff follow the recommended escalation procedures when using the National Early Warning Score 2 clinical assessment tool.	Accepted	Staff competencies for all nursing staff are completed, other patient facing staff such as pharmacy technicians are to complete training via our training hub and to be supported practically by qualified nurse team.	Head of Healthcare	February 2023
4	The Head of Healthcare should ensure that record keeping is in line with the Nursing and Midwifery Council Code of Conduct and the auditing process is robust.	Accepted	There is a plan to arrange training via the Trust for all staff to complete record training, awaiting information from the Trust for dates.	Head of Healthcare	February 2023



5	<p>The Governor should ensure that staff in the communications room request an ambulance immediately when a medical emergency code is called.</p>	Accepted	<p>The Safety Custodial Manager is currently carrying out awareness sessions with all communication room OSGs to go through the Code red/blue procedure as we have had 11 new members of staff in the OSG group. The Custodial Manager stresses the importance of calling an ambulance immediately on receipt of an emergency code. Staff have stated that the initial calling of a code red or blue does not always include the relevant information for the ambulance service in order for them to prioritise the call i.e., name, age, current condition etc however we are instructing control room staff to keep the ambulance control on the line whilst the information is obtained. Once staff have taken part in the awareness session, they are required to sign a compact to confirm they have undertaken the session and understand what actions are required.</p>	Head of Safety & Safer Living Custodial Manager	April 2023
6	<p>The Governor and Head of Healthcare should ensure that all staff undertaking risk assessments for prisoners taken to hospital understand the legal position on the use of restraints and that in all cases:</p> <ul style="list-style-type: none"> healthcare staff complete the medical information section of the escort risk assessment, accurately reflecting how the prisoner's 	Accepted	<p>This is a joint process involving the Security Department who base their assessment on risk once healthcare has added their input with details of the prisoner attending hospital. There is more information needed from healthcare and this will be raised with the Governor (Chair), Head of Healthcare, Head of Residential, Head of Reducing Reoffending, the GMMH Operations Manager and a member of the NHS team who oversee the contract at the next Local Health Delivery Board Committee, for them to take forward.</p>	Governor Head of Healthcare Head of Security	January 2023



	<p>current health and medical condition affects their risk of escape; and</p> <ul style="list-style-type: none"> authorising managers show that they have taken this information into account when assessing a prisoner's current level of risk. 		<p>This information will allow the dispatching manager signing the risk assessment to seek advice from the Duty Governor if they feel the level of restraint is not appropriate and the Duty Governor can assess and make the decision about the level of restraint for the escort.</p> <p>The Head of Security, Safety and Healthcare will arrange an awareness session on the training shut down half day. Healthcare, Custodial Managers and available Governors will attend the session and the required information for each section of the risk assessment will be highlighted and discussed amongst the group. The Head of Security and Healthcare will focus on the importance of the quality and quantity of the information required and the role and responsibility of each section.</p>	<p>Head of Security, Head of Safety & Head of Healthcare</p>	<p>July 2023</p>
7	<p>The Governor should ensure, in line with national policy, that staff notify a prisoner's next of kin as soon as possible when a prisoner becomes seriously ill.</p>	<p>Accepted</p>	<p>Duty Governors and Orderly Officers will be reminded of the mandatory actions required when a prisoner is admitted to hospital.</p> <p>If the prisoner has remained in hospital for more than 72 hours or escorting staff or healthcare professionals have confirmed that the prisoner is seriously ill or has been diagnosed with a terminal medical illness or condition, the next of kin (NOK) is to be contacted immediately. Where possible the staff will provide the prisoner with the means and the opportunity to contact his NOK as soon as possible, so the medical in</p>	<p>Head of Safety</p>	<p>October 2023</p>



		<p>confidence information can be given by the prisoner to his NOK directly regarding their diagnosed medical condition.</p> <p>If the prisoner is unable to carry out the contact due to incapacity through the medical condition, staff will make contact with the NOK. This will be added to the agenda at the next Custodial Manager Meeting in October 2023.</p>		
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