

Action Plan in response to the PPO Report into the death of Mr John Lees on 5 September 2022 at HMP Whatton

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that all documented interactions have a clear assessment, plan, and where appropriate outcome, recorded.	accepted	New staff receive induction training around quality and quantity of records. SystemOne contains suitable consultation templates for staff to record assessment, plan and outcome. They also have quick access to patient care plans. The management team conduct 1:1 supervision and carry out management checks to review and feedback on clinical record keeping. We now have access to Arden's templates on SystemOne which provide specifically designed care plans for all medical conditions	Head of Healthcare Practice Plus Group	Already in place

