

# Action Plan in response to the PPO Report into the death of Mr Bernard Meason on 02/11/2022 at HMP Ashfield

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that healthcare staff complete neurological observations, including the use of the Glasgow Coma scale, when assessing prisoners displaying symptoms consistent with a stroke.	Accepted	<p>Explore Clinical Systems if the Neurological observations template can be added to the Launchpad on the Ox.</p> <p>Communicate to all staff, where to find the template.</p> <p>Learning hour to be arranged (in line with the NICE guideline NG128), for the following training and all staff:-</p> <ol style="list-style-type: none"> <li>1. Stroke- The Signs, Symptoms and actions to take:- Power point presentation</li> <li>2. Training on Stroke and Transient ischaemic attack in over 16s: diagnosis and initial management (2022).</li> </ol>	Head of Healthcare & Clinical Lead	August 2023

2	The Head of Healthcare should ensure that healthcare staff conduct full clinical observations, including all the observations required for an accurate NEWS2 score, and that care is escalated appropriately and in a timely manner.	Accepted	<p>The following actions were implemented:</p> <ol style="list-style-type: none"> <li>1. Information added to Healthcare Handover and discussed/highlighted twice a day,</li> <li>2. Added to OXLEAS Risk register as a risk, until all staff have completed training,</li> <li>3. Audit clinical records-NEWS2 and develop action plan for all staff.</li> </ol> <p>All staff to complete Online training:</p> <ul style="list-style-type: none"> <li>• Care of the deteriorating patient and NEWS2 update learning</li> <li>• Assessment of the acutely ill adult</li> <li>• ABCDE approach to assessment</li> <li>• Physical assessment using ABCDE approach</li> <li>• Managing deterioration using NEWS</li> <li>• Track and Trigger (NEWS)using SBAR</li> </ul>	Head of Healthcare & Clinical Lead	July 2023
3	The Governor and Head of Healthcare should ensure that relevant, full and accurate information about the condition of a prisoner is provided to the ambulance service.	Accepted	Processes are in place at HMP Ashfield to call relative codes in specific situations. Staff notice will be sent reminding all staff of the importance of ensuring accurate details and updates are communicated with the Communication room in code blue/red incidents. The most accurate	Director, HMP Ashfield	May 2023

		<p>details must be passed to ambulance service relating to the prisoners condition, but effectiveness of this message relies upon accurate information from scene from Oscar 1 or Hotel 1.</p> <p>Hotel 1 daily to assign a member of the Healthcare team present at the scene to request control, to put them through to the Ambulance Service.</p> <p>The member of Healthcare will perform a thorough handover in a SBAR (Situation, Background, Assessment, Recommendation) format to the ambulance controller.</p> <p>This will be repeated accordingly if a patient's condition should deteriorate.</p>	Head of Healthcare Clinical Lead	May 2023
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