

**Action Plan – Mr Simon Crowther at HMP Doncaster – Natural Cause on 17/08/2020**

<b>No</b>	<b>Recommendation</b>	<b>Accepted/ Not Accepted</b>	<b>Response</b>	<b>Target date for completion and function responsible</b>
1	The Head of Healthcare should undertake an investigation to establish why further cancer care hospital follow up did not take place. They should subsequently ensure that there is a robust system in place to ensure that prisoners are followed up within the recommended timeframes, particularly where there is a previous or current diagnosis of cancer.	Accepted	The Head of Healthcare carried out a review (in May 2021) of why follow up did not take place and a review, in line with NICE Guidance for End of Life Care. Additionally, the Head of Healthcare and clinical team have reviewed the two week wait referral LOP (Local Operating Procedure) and it has been updated to address these concerns. It is awaiting ratification at our local Quality Assurance meeting.	Complete  Head of Healthcare
2	The NHS Commissioner for Yorkshire and Humber and the Head of Healthcare should engage with Patient Safety, Quality and Governance colleagues at Doncaster Royal Infirmary and review the need for follow up arrangements and instructions to be robust and specific and devise an action plan detailing how this will be delivered in future.	Accepted	Head of Healthcare and the senior quality manager for NHS England & NHS Improvement – Yorkshire & The Humber will arrange a meeting with Doncaster Royal Infirmary for discussion and review. This meeting will be held in July.	July 2021  Head of Healthcare
3	The Head of Healthcare should ensure that secondary health screenings include a review of the person's first- and second-stage health assessment records, medical history, and GP and vaccination	Accepted	Head of Healthcare to ensure all relevant staff complete secondary screenings in line with NICE guidance NG57. From May 2021, this has been discussed at daily handover, as part of Health Improvement Board.	Complete  Head of Healthcare

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	records in line with NICE guidelines.		Audits are now in place as part of PROTECT audit. The report is run by the Practice Manager to ensure none are missed. Clinics are booked in advance. A DNA process is in place.	
4	The Head of Healthcare should ensure that there is a clear pathway for patients with anxiety and/or depression, with an associated plan of care detailing interventions and support strategies. Where patients are being discharged from the caseload there should be a clear, documented rationale.	Accepted	Head of Healthcare is working closely with the mental health lead to ensure all patients in receipt of mental health care have a care plan clearly identifying intervention required and ensure appropriate documentation in line with NMC code of practice (May 2021).	Complete  Head of Healthcare
5	The Director and Head of Healthcare should consider how the Multi-Disciplinary Team can promote family engagement in situations where the prisoner has withdrawn from family communication, particularly those prisoners who are seriously or terminally ill.	Accepted	Head of Healthcare is working closely with Multi-disciplinary team at HMP Doncaster to promote and increase family engagement. Head of Healthcare will review Dying Well in Custody Charter and will ensure all Healthcare staff are familiar with the Charter.	Complete  Head of Healthcare
6	The Director and the Head of Healthcare should ensure that staff notify a prisoner's next of kin as soon as possible when a prisoner becomes seriously ill in line with PSI 64/2011, and in complex cases, a Multi-	Accepted	It is accepted that staff should notify a prisoner's next of kin as soon as possible when a prisoner becomes seriously ill, and there is a process in place to ensure this occurs.  This relies on healthcare staff being informed by the hospital/ward. We are looking to set up a process to improve our communication with the ward	Complete  Head of Safer Custody

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	Disciplinary Team (MDT) meeting or similar should be convened and decision making recorded.		staff. It is anticipated that we will work in partnership with the FLO.	
7	The Director and the Head of Healthcare should ensure that when a prisoner is diagnosed with a terminal illness, the necessary compassionate release paperwork is completed in a timely manner in line with PSO 6000.	Accepted	It is accepted that when a prisoner is diagnosed with a terminal illness the necessary compassionate release paperwork should be completed in a timely manner and there is a process in place to ensure this occurs-	Complete  Head of Reducing Reoffending