

# Action Plan in response to the PPO Report into the death of Mr Emile Coleman on 20.11.2020 at HMP Isis

Recc No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that all clinical staff follow appropriate steps when dispensing pain relief without a prescription, in line with the requirements of Oxleas' Homely Remedies standard operating procedure.	Accepted	Clinical staff have read and signed the homely remedies Standard Operating Procedure as a confirmation of their understanding of the content, this commenced in June 2021. They are aware of the escalation process following triage and importance of carrying out triage inside the clinical rooms where proper assessment can be completed as opposed to the occasional chat at the treatment hatch.  Attendance/signature sheets are kept in a folder.	Oxleas NHS Foundation Trust	Complete
2	The Head of Healthcare should organise refresher training for all clinical staff around the management of increased risk of venous thromboembolism and pulmonary embolism as a result of the restricted COVID-19 regime	Accepted	Refresher training for Venous Thromboembolism (VTE) was delivered to clinical staff on 20 <sup>th</sup> April and 4 <sup>th</sup> May 2021 respectively. Also, all clinical staff have read the Trust's newly amended Deep Venous Thrombosis policy which now reflect the uniqueness of custodial environment when assessing patients for VTE. The attendance/signature sheets are kept in a folder.	Oxleas NHS Foundation Trust	Complete



			There are health promoting videos on broadcast on HMP Isis local television and in-cell packs for exercises are also provided by the prison.		
3	The Head of Healthcare should share this report with Nurse A and Nurse B and discuss the Ombudsman's findings with them.	Accepted	The PPO report was shared with the two nurses on 1/11/2021. The Head of Healthcare met with them on 3/11/2021 for reflective discussion regarding the findings and recommendations. They confirmed that they have gone through the report and taken notes of the recommendations. They both stated that upon reflection, the lessons from this incident have led to improvement and amendments in their nursing practice.	Oxleas NHS Foundation Trust	Complete

