

Action Plan in response to the PPO Report into the death of Mr Alpha Kalay on 19/01/2021 at HMP Hull

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that clinic rooms are correctly equipped.	Accepted	An audit was completed in August 2021 of all clinic rooms and response bags. A further supply of equipment has been ordered and we are awaiting delivery. All response bags audited and re-stocked. Daily checks are in place.	Head of Healthcare	Complete
2	The Head of Healthcare should ensure that staff consistently use the National Early Warning Score (NEWS2) tool to ensure the appropriate and timely escalation of unwell prisoners.	Accepted	An audit of staff compliance with NEWS2 training is reported monthly. Additionally, the use of NEWS2 in response situations is reported and reviewed monthly. Training for NEWS2/recognition of the deteriorating patient is to be scheduled.	Head of Healthcare	31 August 2021
3	The Head of Healthcare should ensure that follow up appointments booked	Accepted	A Data Quality Analyst is now in post (from August 2021) within the service and monitors	Head of Healthcare	Complete



	through the electronic system are actioned.		<p>appointments daily ensuring necessary actions are taken accordingly.</p> <p>A weekly audit of clinics/appointments is undertaken by the Practice Manager and Clinical Manager.</p>		
4	The Head of Healthcare should ensure that the results of COVID-19 tests are entered promptly in prisoners' medical records.	Accepted	All healthcare COVID-19 related processes have been reviewed and amended. All COVID-19 results are entered into patient records immediately.	Head of Healthcare	Complete
5	The Head of Healthcare should ensure that prisoners who have tested positive for COVID-19 have daily wellbeing checks, particularly those who are clinically vulnerable.	Accepted	All healthcare COVID-19 related processes have been reviewed and amended. All COVID-19 patients are now placed on daily wellbeing ledger for checks. The daily documentation in patient records is completed to reflect this process.	Head of Healthcare	Complete
6	The Governor should ensure that there is a policy in place that enables prisoners isolating with infectious diseases to have showers.	Accepted	Between January 2021 and 28 March 2021 the Governor was in consultation with the Local Prison Officer's Association, and other key stakeholders to agree Safe Systems of Work/Risk Assessments. Agreement was reached on 28 March 2021 to facilitate routine showering and fresh air exercise for prisoners who are isolating due to COVID-19. This process is now embedded within the regime.	Head of Residence & Services	Complete



7	The Governor should share this report with the duty governor and chaplain who visited the segregation unit on 14 January, and with the staff who worked that day, to ensure they are aware of the Ombudsman's findings.	Accepted	The Ombudsman's Report has been shared with the relevant Duty Governor, Chaplain, and Segregation Unit Staff who had contact with Mr Kalay on 14 January 2021. This was shared on 20 August 2021, and will be followed up with a discussion with their line manager about the content of the report to ensure any learning from the report is understood and actioned.	Head of Residence & Safety	30 September 2021
8	The Head of Healthcare should share this report with the Nursing Associate so she is aware of the Ombudsman's findings.	Accepted	The Ombudsman's Report was shared with the NA in August 2021; a meeting will be arranged to enable discussion.	Head of Healthcare	Complete

