

Action Plan in response to the PPO Report into the death of Mr Martin Connolly on 16/04/2021 at HMP Dartmoor

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Heads of Healthcare at Dartmoor and Exeter should ensure that prisoners' medical records provide a clear and accurate account of all care including discharge planning that has taken place between hospital and prison staff, in order to fully meet the NMC Code of Conduct and Health Care Professional Council (HCPC) standards of conduct, performance and ethics.	Accepted	<p>HMP Exeter have in post a Discharge co-ordinator developing role. The purpose of the role is to help link with acute trusts to establish a single point of contact when patients are admitted to ensure continuity of care. This post is currently being reviewed alongside the appointment of discharge co-ordinators across the region with the aim to join up all links with external services into one Regional Local Operating Procedure by March 2022.</p> <p>Practice Plus Group (PPG) Record Keeping bitesize sessions and resource packs are currently being ratified nationally for staff. These are being rolled out to services by November 2021.</p> <p>The Multi Professional Clinical Case Conference meetings continue to be used to discuss discharge planning and update on the patient's needs. Regionally where patients cross over care the aim will be to use this forum to link the sites together in a joint MDT</p>	<p>Discharge Co-ordinator HMP Exeter</p> <p>Clinical Lead</p> <p>GP Lead and Clinical Lead</p>	<p>March 2022</p> <p>November 2021</p> <p>September 2021</p>



			approach. This will commence moving forward where joined up care planning is required.		
2	The Head of Healthcare at Exeter should review the management of head injuries in patients prescribed anticoagulation medication in line with NICE Guidelines on Head Injury: Assessment and Early Management recommendations.	Accepted	<p>To reflect and review with HMP Exeter staff on this guidance through clinical supervision.</p> <p>To review current processes for clinical management and ensure this aligns to the guidance set out through the Local QA meetings.</p> <p>To review through Local QA, whether a Local Operating Procedure is required to support staff within the establishment on managing patients on prescribed anticoagulation medication with a sustained head injury.</p> <p>To scope out PPG training and development department over training opportunities for staff.</p>	<p>Clinical Lead</p> <p>GP Lead</p> <p>Head of Healthcare and Clinical Lead</p> <p>Regional Governance Manager</p>	<p>October 2021</p> <p>December 2021</p> <p>November 2021</p> <p>November 2021</p>
3	The Heads of Healthcare at Dartmoor and Exeter should consider using the NICE multi morbidity quality standards and care plan framework.	Accepted	Regional Primary Care Lead commenced employment April 2022. This role will help to provide support to the site clinical leads and regionally on focusing on reviewing and embedding the older persons template within S1. This will be done in practice alongside the NICE multi morbidity quality standards and care plan framework and discussed through the Local Quality Assurance Meetings.	Regional Clinical Lead and Site Clinical Leads	September 2022

