

# Action Plan in response to the PPO Report into the death of Mr Colin Richell on 25 October 2021 at HMP Rye Hill

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	HM Prison Service should reflect on the disparity in care services in prison and the community and ensure that in cases where a prisoner has been assessed as requiring 24-hour care but cannot be released into community care, there is a clear pathway to meet those needs in prison.	Accepted	His Majesty's Prison Service (HMPPS) is currently producing an ageing population strategy, which will set out the changes to services to improve and meet the needs of older people in custody.	Prison Reform Policy HMPPS	End of 2023
2	The Head of Healthcare should: <ul style="list-style-type: none"> <li>• arrange a reflective case review for all healthcare staff to identify the learning from Mr Richell's case. This should include the significant number of failed onward referrals, follow up clinical actions and appointments; and</li> </ul>	Accepted	We have a robust system in place for internal appointments and follow up, this is overseen by the senior Registered General Nurse who looks after the Long Term Condition patients, she uses the recalls effectively and actively follows up on all the patients on the complex care register. They all have care plans in place which helps to monitor the referrals.	Head of Healthcare, G4S Health	Completed 28/9/2022



	<ul style="list-style-type: none"> <li>• conduct an internal audit to ensure the learning from Mr Richell's case has been embedded and improvements have been made to clinical monitoring and follow up.</li> </ul>		We need to look at how admin manage the referrals and see if there are any gaps in the process they use.		Completed 31/12/22 (3 month review then ongoing)
3	The Head of Healthcare should develop a process to ensure that end of life discussions and care planning are held at an early stage with prisoners with complex and deteriorating conditions, and fully documented in the medical record.	Accepted	<p>We now have a palliative care register and updated care plans, which includes a palliative care plan, this is gone through with the patient and regularly updated.</p> <p>All ReSPECT forms are now uploaded to patients notes and it is also READ coded so it can be seen on the patients front screen.</p>	Head of Healthcare, G4S Health	Completed 30/4/22
4	The Head of Healthcare should ensure that all prisoners with a long-term condition have regularly reviewed personalised care plans, in accordance with the relevant NICE guidelines.	Accepted	All patient with a long term condition now have individual care plans that have being developed to their own needs, all patients are part of the care plan process and are involved at all stages of their care planning. We now have made contacts within community health whom we can call upon for specialist advice as required depending on the patient's needs.	Head of Healthcare, G4S Health	Completed 28/9/22
5	The Director and the Head of Healthcare should ensure that applications for early release on compassionate grounds are progressed and all required documentation provided to the MoJ in a timely manner.	Accepted	Compassionate paperwork for prisoners is usually only accepted if a prognosis of three months to live is given by a Consultant at the hospital. Compassionate release paperwork was submitted on 6 <sup>th</sup> August 2021 and Mr Richell passed away on 25 <sup>th</sup> October 2021. We accept that the application potentially this could have been completed and submitted two weeks earlier	Head of Safer Custody, HMP Rye Hill/Head of Healthcare, G4S Health	Completed 31/3/2023



			and will try to ensure that this is in place going forward where a three-month prognosis has been given. Once the three-month prognosis is received in writing it will automatically trigger a review for Compassionate Release in the next Complex cases meeting which are held weekly with Healthcare in attendance.		
6	The Director and the Head of Healthcare should ensure that, where a prisoner requires 24-hour care and this cannot be met in the prison, all options for facilitating this care, including Release on Temporary Licence (RoTL) and use of bedwatch are progressed, and that actions completed and issues identified are documented.	Accepted	We now have a process in place for our C cat prisoners where Special Purpose License (SPL) is explored for all prisoners who are eligible in order to give prisoners more options for 24-hour care. This will be triggered by the three-month prognosis letter from the consultant in the Complex Cases meeting. It will only be possible for C cat prisoners as B cat sex offenders are not eligible for either Release on Temporary Licence (ROTL) or SPL. This will be documented in the notes for the SPL Board which is held prior to the SPL being issued.	Head of Safer Custody/ Head of Community Engagement HMP Rye Hill	Completed 10/3/23
7	The Director and Head of Healthcare should ensure that after all deaths in custody: <ul style="list-style-type: none"> <li>• a hot debrief is held, in line with PSI 02/2018;</li> <li>• a senior member of staff acts as the debriefer and a member of the care team attends;</li> </ul>	Accepted	This is now in place: <ul style="list-style-type: none"> <li>• Staff are brought back to the prison for a hot debrief after each death if it takes place in hospital, if the death is in the prison the hot debrief takes place after the command suite is closed;</li> <li>• Duty Director of the day acts as debriefer and the briefing is attended by staff and a</li> </ul>	Head of Safer Custody HMP Rye Hill / Head of Healthcare G4S Health	Completed January 2022



	<ul style="list-style-type: none"><li>• all staff directly involved in the incident, including healthcare staff, are invited; and</li><li>• consideration is given to whether any staff not directly involved in an emergency response, but who provided care, may need support and debriefing.</li></ul>		<p>care team member (if the death takes place during the night then the staff Care team will pick this up on the following day);</p> <ul style="list-style-type: none"><li>• All staff directly involved in the incident, including healthcare staff are invited to attend the hot debrief where appropriate; and</li><li>• This is picked up through the staff care team and the Safer Custody team.</li></ul>		
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