

# Action Plan in response to the PPO Report into the death of

Mr Jonathan Groman on 11 November 2021 at HMP Wormwood Scrubs

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that clinical observations are fully documented, and where appropriate, include a NEWS2 score.	Accepted	Head of Health Care and Head of Safer Custody organised a joint Emergency response week during October. This included both health and prison staff working together in scenarios, intense training sessions, staff briefings and an opportunity to discuss and ask questions. The week covered many aspects of what happens in an emergency, including the importance of correct documentation. NEWS2 focussed heavily in that week and all staff received training on using this template. Additionally Practice Plus Group has completed a NEWS2 awareness week where they sent out competitions and regular emails to encourage staff to use this tool.	Head of Health Care	Complete October 2022
2	The Governor should ensure that: <ul style="list-style-type: none"> <li>• staff notify a prisoner's next of kin as soon as possible when a prisoner becomes seriously ill.</li> <li>• the nominated family liaison officer is available to take calls from family</li> </ul>	Accepted	The manager responsible for discharging emergency escorts ensures that the prisoner's next of kin are contacted if the prisoner is seriously ill when leaving the prison, unless there are exceptional security reasons not to do so; and in the event that a prisoner becomes seriously unwell in hospital, escorting staff contact the duty Governor or Orderly Officer immediately who will contact the family. From December	Head of Safer Custody and Head of Security	Complete December 2021



<p>members, and if they are unavailable, alternative arrangements are put in place to maintain effective support for the families;</p> <ul style="list-style-type: none"><li>• all contact with a next of kin is recorded in the family liaison contact log to provide continuity of support; and</li></ul>	<p>2021 this process is overseen at the daily morning operational briefing</p> <p>Staff meeting will be held with the Family Liaison Officers reminding them that all contact with the family needs to be recorded within the FLO log and alternative contact details provided in the event if they are unable to take calls. Greater pool of trained FLO is now in place and regular support meetings will allow for crucial information and learning to be shared.</p>		<p>February 2023</p>
-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	--	----------------------

