

# Action Plan in response to the PPO Report into the death of

Mr Michael Roberts 16/06/2022 HMP Nottingham

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Governor and the Head of Healthcare should ensure that staff always follow the prison's local policy when calling prisoners to the medication hatch to receive prescribed medication.	Accepted	<p>Each residential wing and the care and separation unit (CSU) at HMP Nottingham have recently reviewed their safe systems of work (SSOW) for medication queue monitoring. The outcome of the review and the local policy has been shared with staff through briefings and emails.</p> <p>This has also been added to the PPO recommendation training that is delivered to all new staff during their induction period and forms part of the safer custody training plan. Additionally, the prison continues to ensure that notices to staff regarding the SSOW for medication collection are re-published bi-monthly so staff remain familiar with expectations.</p> <p>The Head of Residence and Head of Healthcare will work on agreeing a joint approach to the safe distribution and retrieval of medication, with a role brief to be added to a SSOW.</p>	<p>Head of Residence</p> <p>HMPPS</p> <p>Head of Healthcare</p> <p>Nottinghamshire Healthcare NHS Foundation Trust</p>	July 2023



2	The Head of Healthcare should ensure that staff initiate care plans in a timely manner.	Accepted	All healthcare staff have been sent an e-mail reminding them that the expectation is for all notes and care plans to be contemporaneous and completed in a timely manner. All new healthcare staff will have record keeping training as part of the induction process.	Head of Healthcare  Nottinghamshire Healthcare NHS Foundation Trust	Completed
3	The Head of Healthcare should ensure that staff follow the NICE guidance: Recent-onset chest pain of suspected cardiac origin: assessment and diagnosis.	Accepted	The National Institute for Health and Care Excellence (NICE) guidance has been sent to all healthcare staff via email and will also be signposted to all new staff.	Head of Healthcare  Nottinghamshire Healthcare NHS Foundation Trust	Completed
4	The Head of Healthcare should ensure that staff follow the NICE guidance: Hypertension in adults: diagnosis and management.	Accepted	The National Institute for Health and Care Excellence (NICE) guidance has been sent to all healthcare staff via email and will also be signposted to all new staff.	Head of Healthcare  Nottinghamshire Healthcare NHS Foundation Trust	Completed
5	The Head of Healthcare should ensure that healthcare staff consistently use the National Early Warning Score (NEWS2) tool to assess unwell prisoners effectively and identify any clinical deterioration.	Accepted	By the end of January 2023 all healthcare staff had completed mandatory refresher NEWS2 training.  NEWS2 training continues to form part of the Trusts induction for all new starters who complete this alongside hospital life support.	Head of Healthcare  Nottinghamshire Healthcare NHS Foundation Trust	Completed

