

Action Plan in response to the PPO Report into the death of Mr Vincent Harvey 15/12/2020 HMP Elmley

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare should ensure that healthcare staff follow the referral process for identified risks and abnormal test results so that prisoners receive prompt assessment and treatment where necessary	Accepted	<p>When a blood test is received from the external lab, this is electronically sent to SystmOne medical system as an unfiled report. SystmOne indicates how many unfiled reports there are outstanding. It is the duty of the GP to review the unfiled reports and action each report by moving to filed, which adds the result to the patients record and allows the GP to action any abnormal report. Abnormal results are colour coded red which automatically indicate to the responsible GP to action, this can be by either a follow up GP appointment or a repeat blood test. If a follow up blood test is required, the GP can complete a pathology request form and add the patient to the Bloods clinic waiting list. Blood clinics are run twice a week to capture all the patients on the waiting list.</p> <p>There is a weekly report that is provided to the Heads of Healthcare which include the number of unfiled/unactioned abnormal pathology results. This is circulated to the wider healthcare team including the GPs. The weekly report is also discussed in monthly clinical governance meetings for assurance checks.</p>	Oxleas NHS Foundation Trust	March 31 st 2023



2	<p>The Head of Healthcare should:</p> <ul style="list-style-type: none"> • ensure that all healthcare staff carry observation kits when on duty so that they are able to undertake clinical observations when a prisoner shows signs of shortness of breath and that they call a medical emergency code blue when a prisoner has difficulty breathing; and • ensure that healthcare staff receive training on recognising and responding appropriately to the symptoms of a pulmonary embolism. 	Accepted	<p>There are emergency response bags on all six houseblocks and including the outpatient and inpatient department. These include full observation kits.</p> <p>The emergency response bags are checked weekly by staff and a monthly assurance check is carried out by clinical leads.</p> <p>All qualified nurses have been given Intermediate life support training which is updated every two years. We have also delivered in-house simulation training emergency training for all staff.</p> <p>Regular National Early Warning Scales (NEWS2) training is being delivered which is the National standard for assessing the acutely unwell patient. Staff have been provided with small prompts cards which have the NEWS2 algorithm on to carry on them, to fit with their ID cards.</p> <p>Templates contained within SystemOne allow for observations to be recorded accurately.</p> <p>Paper records of vital signs are being introduced to the inpatient department to allow for a quick reference guide.</p>	Oxleas NHS Foundation Trust	May 31 st 2023
3	<p>The Governor should ensure that control room staff call an ambulance immediately when a medical emergency code is called.</p>	Accepted	<p>All staff who work in the Control Room have been reminded of this important factor, this has also been followed up with a notice displayed within the Control Room.</p>	Head of Operations	March 31 st 2023

