

Action Plan in response to the PPO Report into the death of Mr John Onyemaechi on 15/09/2021 at HMP Whitemoor

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	<p>The Head of Healthcare should ensure that:</p> <ul style="list-style-type: none"> • all first stage health assessments at reception are completed for every prisoner in line with NICE guideline NG57; • a second stage health assessment is completed for every prisoner within 7 days of the first stage health assessment, in line with NICE guideline NG57; and, • all prisoners entering or transferring to HMP Whitemoor have a medicines reconciliation carried out within 72 days of arrival and before their second stage health assessment in accordance with Quality Standard QS156. 	Accepted	<ul style="list-style-type: none"> • Reception and secondary screening is currently audited as part of the Health & Justice Indicators of Performance (HJIP) to ensure that it is carried out within the time frames given in NICE guidelines. New Receptions are a standing agenda point in our lunchtime briefing, together with the question of whether the first and second screenings have been booked. This acts as a check point to ensure each new reception has both screenings booked in. • Compliance with medicine reconciliation is monitored through HJIP's which are produced monthly and submitted to NHS England. Monitoring will continue to take place and any incompliances raised with GP who carries out the medicine's reconciliation. 	Head of Healthcare	April 2022



2	The Governor should ensure that there are sufficient numbers of staff on duty during the day to facilitate transfers to hospital.	Accepted	Deputy Governor and Head of Detail to discuss how this can be achieved for the future. Then provide written assurance of how this can be achieved.	Deputy Governor Head of Detail	By end of April 2022
3	The Governor should ensure that staff call an emergency ambulance promptly when advised to do so by a doctor or a prison clinician.	Accepted	The Head of Safer Prisons will write to all Orderly Officers and Emergency Control Room SO's to ensure when such request is made it is their duty to act upon this in good time. Our Local Security Strategy (LSS) will be reviewed to ensure these instructions are clear.	Head of Safer Prisons	By end of April 2022
4	The Governor should share this report with CM A and arrange for a senior manager to discuss the Ombudsman's findings with him.	Accepted	A meeting will be held with the Head of Safer Prisons to go through the Ombudsman findings with CM A.	Head of Safer Prisons	By end of April 2022
5	The Governor should ensure that all staff undertaking and reviewing risk assessments for prisoners admitted to hospital understand the legal position on the use of restraints, and that assessments fully take into account the prisoner's health and are based on the actual risk he presents at the time.	Accepted	Head of Security to put into place a process where the restraints for a prisoner admitted to hospital be reviewed more frequently when it is known the prisoner's condition has declined/deteriorated to the point where their risk to others has reduced. To achieve this during the core day the escorting staff will be briefed to contact the Duty Security Manager via the control room to ensure sufficient information is given from the hospital when a prisoner's health deteriorates for a reduction in restraints to be considered. The Duty Governor will be contacted to make this decision in a timely manner and the risk	Head of Security	By end of April 2022



			assessment updated accordingly and briefed to the escort in charge person. If at night the Duty Governor will be required to make such decision in consultation with the escorting staff at the hospital and ensure the decision is documented accordingly.		
6	The Governor and the Head of Healthcare should ensure that the Healthcare Team contribute to risk assessments regarding the use of restraints when transferring prisoners to an acute hospital setting and that this contribution is clearly documented in the SystemOne records.	Accepted	<p>Healthcare do contribute to risk assessments regarding use of restraints this is documented in the Prisoner Escort Record (PER) which is a prison risk assessment that goes with the patient. Communication to be given to all nursing staff to remind them that this also needs to be clearly documented on SystemOne.</p> <p>Healthcare will establish a quarterly audit to check all prisoners transferring to an acute hospital setting has been completed and entered onto their SystemOne record. Email will be sent to all clinical staff reminding them to document on SystemOne.</p>	Head of Healthcare	April 2022
7	The Governor should write to the Ombudsman and tell her what further steps he will take to ensure ill prisoners are not inappropriately restrained in the future.	Accepted	Head of Security to provide the Governing Governor with a response to this action to provide assurance of actions taken. This correspondence will then be briefed and reviewed by the Governing Governor before it is then formally shared with the Ombudsman.	Head of Security Governing Governor	End of April 2022

