

**Action Plan – Mr Waqar Younis – HMP Whitemoor - 17/06/18**

<b>No</b>	<b>Recommendation</b>	<b>Accepted/Not Accepted</b>	<b>Response</b>	<b>Target date for completion and function responsible</b>
1	The Governor should ensure that control room staff call an ambulance immediately when a medical emergency code is called.	Accepted.	In December 2018, written guidance was issued to all staff via a global email, including those who work in the control room, to remind them that an ambulance must be called immediately in the event of a medical emergency.	ECR Manager December 2018