

Action Plan in response to the PPO Report into the death of

Mr Rafal Bozek on 07/10/2021 at HMP Altcourse

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	<p>The Director and Head of Healthcare should ensure that staff manage prisoners at risk of suicide or self-harm in line with national guidelines, in particular that they:</p> <ul style="list-style-type: none"> • open an ACCT if they receive information that indicates a prisoner may be at risk of suicide or self-harm; • carry out the actions identified to support the prisoner; and • Handover the case if a prisoner is transferred to another prison during the post-closure period. 	Accepted	<p>Staff at HMP Altcourse are trained in the ACCT process in accordance with national guidelines. This includes ensuring that any prisoner who is deemed to be at risk of self-harm or suicide should be placed on an ACCT. Regular ACCT awareness sessions have been conducted which have been held in conjunction with the ACCT version 6 roll out.</p> <p>ACCT case coordinators have been trained and are reminded on a regular basis of the need to ensure that identified actions resulting from an ACCT are completed at the earliest opportunity.</p> <p>Staff have been made aware of the need to ensure a prisoner's ACCT book accompanies them should they transfer to another establishment. In addition, the safer custody team carry out an ACCT handover with the receiving prison, the details of which are</p>	<p>Head of Safer Custody</p> <p>G4S</p>	Completed



			noted on NOMIS. When possible the team will conduct a follow up check to ensure the ACCT book has been received.		
2	The Head of Healthcare should ensure that staff label blood samples correctly to avoid delaying results.	Accepted	All healthcare staff have been reminded of the importance of labelling blood sample bottles correctly to avoid results being delayed. This communication was sent out via SystemOne to all staff. In addition to the reminder, a review of the labelling process is on-going with the pathway being examined to be able to introduce electronic pre-typed labelling for blood bottles similar to that in community.	Head of Healthcare G4S	Completed
3	The Head of Healthcare should review the process for obtaining hospital blood test results.	Accepted	A review of the process for sending emergency bloods out to the hospital and how the results are obtained has been completed, and healthcare staff are now aware of how this should be achieved. All healthcare staff have been made aware of the contact details for the pathology laboratory from where the blood results can be obtained. Signage to further advise has also been completed.	Head of Healthcare G4S	Completed
4	The Head of Healthcare should ensure that electronic tasks and messages sent by	Accepted	The process in which electronic tasks and messages sent by prisoners are dealt with is currently under review. The healthcare management team have agreed more robust audits are going to be put in place to offer	Head of Healthcare G4S	June 2022



	prisoners are triaged and actioned promptly.		assurances that there will be timely actions and responses from the correct services. Feedback from the audits will be collated and shared to encourage improvement.		
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