

# Action Plan in response to the PPO Report into the death of Mr Robert Revill on 03/01/2022 at HMP Lowdham Grange

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Head of Healthcare and Time for Teeth Director of Clinical Care should instigate an immediate investigation into the dental assessment and treatment of Mr Revill between 31 March and 30 December 2021.	Accepted	<p>The following measures have been implemented:</p> <ul style="list-style-type: none"> <li>• A full 3-month record keeping of audits for all dental staff involved in the case;</li> <li>• A rolling monthly record keeping audits for all clinicians at HMP Lowdham Grange;</li> <li>• A list and review of current referrals and waiting times compiled with a monthly ongoing review undertaken;</li> <li>• A Missed appointment Local Operating Procedure has been agreed with all staff at HMP Lowdham Grange;</li> <li>• The completion of a review of out of hours guidance with a clinical matron, all health care staff are aware of the guidance;</li> <li>• A maxillofacial specialist has provided a webinar to all dental staff nationally on how to assess and</li> </ul>	Time for Teeth  Nottinghamshire Healthcare NHS Trust	October 2022



			<p>manage swellings and the red flags that would indicate an urgent referral to secondary care; and</p> <ul style="list-style-type: none"> <li>Independent opinion has been sought from maxillofacial specialist on key point ' dental abscess masked the symptoms of the patient's systemic condition.</li> </ul> <p>Time for Teeth completed an investigation.</p>		
2	The Head of Healthcare should instigate an immediate investigation in the physical care and assessment Mr Revill received between 31 March and 30 December 2021.	Accepted	<p>An investigation was completed by Nottinghamshire Healthcare NHS Trust in May 2022 and noted the following recommendations:</p> <ol style="list-style-type: none"> <li>1. Development of a care plan for patients who isolate themselves to be created and implemented across all sites within Offender Health;</li> <li>2. Staff to be reminded of the Offender Health Management of Did Not Attend procedure and ensure compliance;</li> <li>3. The Head of Healthcare to liaise with the Prison regarding the availability of escorts to collect patients for healthcare appointments;</li> <li>4. Physical Health staff to have training from directorate ACPs to develop clinical questioning skills; and</li> </ol>	Nottinghamshire Healthcare NHS Trust	May 2022



			5. Agency staff to be shown the correct use of the NEWS2 template on S1 and this is also included in their induction.		
3	The Head of Healthcare and Time for Teeth Clinical Director should initiate an immediate record keeping audit and ensure that all staff, including agency and external staff using the prison SystemOne, are up to date with training in record keeping management.	Accepted	Documentation audit forms part of the Matron's clinical and managerial supervision of staff and the audit findings will be shared with the healthcare team for any lessons to be learnt.  Dental records will be reviewed by the Time for Teeth Clinical Lead to ensure they are complaint with national standards	Nottinghamshire Healthcare NHS Trust  Time for Teeth	September 2022  October 2022
4	The Head of Healthcare and lead for IMHT should ensure that all healthcare staff receive training and regular updates in relation to the Mental Capacity Act and Deprivation of Liberties Safeguards (DOLs) and are clear on their accountability in assessing for mental capacity and recording their assessment in accordance with best practice guidance and codes of practice.	Accepted	Mental Health staff complete mandatory Mental Capacity Act (MCA) training every 3 years; this a rolling training programme. There is also a new template on S1 which all staff are expected to complete should there be any concerns raised regarding capacity. The trust has recently delivered a MCA training session for staff working at Lowdham.	Nottinghamshire Healthcare NHS Trust	October 2022

