

# Action Plan in response to the PPO Report into the death of

Mr Jamie Simmons 04/03/2022 HMP Swaleside

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	The Governor should ensure that control room staff call for an ambulance immediately when a medical emergency code is called.	Accepted	Staff have been reminded to follow protocols in the event of a medical emergency, including calling for an ambulance immediately, through both staff briefings and notices to staff. Regular reminders will be issued to ensure staff are aware of the actions to take when responding to a medical emergency.	Head of Safety, HMPPS	Completed and ongoing
2	The Governor and the Head of Healthcare should ensure that there are emergency response bags located in the CSU.	Accepted	Emergency response bags are now located in the Care and Separation Unit and can be accessed quickly by healthcare staff in the event of a medical emergency.	Head of Healthcare, Integrated Care 24 Ltd	Completed
3	The Governor should ensure that if appropriate, and subject to security risk assessments, consideration should be given to supervise prisoners who are in an induced coma from a distance during family visits.	Accepted	Staff have been instructed to consider the prisoner's security risk in conjunction with their physical abilities when deciding whether it is appropriate to supervise a prisoner who is in an induced coma from a distance during family visits. Decisions will be taken on a case by case basis and authorised by the Duty Governor. The risk assessment will be amended by the	Head of Safety & Head of Security, HMPPS	Completed



			Custodial Manager during a bed watch check, with clear directions given to staff.		
4	The Governor should ensure that all CCTV systems are fully functional, regularly checked and in the event of an error, every effort is made to identify and retain any data that is at risk of being lost.	Accepted	The CCTV systems are now subject to a regular quality assurance process by the contracted Government Facility Services Limited (GFSL) to ensure they are fully functional. Any issues identified are raised and escalated appropriately through a multidisciplinary meeting, particularly where there are concerns about the retention of footage.	Head of Operations & Head of Security, HMPPS	Completed
5	The Governor should ensure that all evidence requested by the PPO is provided, in line with PSI 58/2010.	Accepted	The safety team have now received additional support and guidance to ensure they understand what information, documents, and evidence the Prison and Probation Ombudsman require as part of their investigation. A member of staff has also been trained in downloading PIN phone recordings so that these can be provided to the PPO in any subsequent investigations.	Head of Safety. HMPPS	Completed

