

Action Plan in response to the PPO Report into the death of Mr Adam Thompson on 04 November 2022 at HMP Northumberland

Rec No	Recommendation	Accepted / Not accepted	Response Action Taken / Planned	Responsible Owner and Organisation	Target Date
1	<p>The Director and Head of Healthcare should ensure that staff manage prisoners being monitored using ACCT in line with prison policy and in particular that they:</p> <ul style="list-style-type: none"> • invite all relevant staff involved in supporting the prisoner to case reviews; • discuss and record how identified sources of support should be involved in the ACCT process; • record care plan actions and ensure they are followed up; • refer cases to the Safety Intervention Meeting when prisoners are segregated; and 	Accepted	<p>To ensure all staff are aware of their responsibilities when implementing ACCT procedures, HMP Northumberland continues to deliver an ongoing programme of HMPPS ACCT training to all operational and non-operational staff including staff from our clinical and non-clinical healthcare services. This is monitored to ensure all staff are given the opportunity to attend.</p> <p>This training is dedicated to raising awareness of the risks and triggers of suicide and self-harm and includes an introduction to mental health.</p> <p>In addition, all ACCT case managers have now completed ACCT case manager training, which outlines the need to undertake multi-disciplinary reviews with key members of staff in attendance and to consider the benefits of including any additional sources of support and how that</p>	Director and Head of Safety Sodexo	Completed



<ul style="list-style-type: none"> • are alert to any changes in the prisoner's behaviour during the post-closure period that may indicate increased risk and consider whether the ACCT should be reopened. 	<p>should be recorded. Staff are also reminded that care plans must be managed in line with the prisoner's outstanding risk and that any actions must be recorded, with objectives updated at each review, including those around medication issues. Staff are aware that ACCTs must only be closed once care plans have been completed and the risk is being managed safely. However case managers have been reminded of the need to consider reopening ACCT during the post closure period where there is an indication of possible increased risk, such as a change in behaviour.</p> <p>In order to further improve the management of ACCT, the safety team at HMP Northumberland has provided face to face support sessions for all case managers on an individual basis. Staff are also aware that they can reach out to the safety team for additional guidance if needed.</p> <p>Other local initiatives include the upskilling of all ACCT case managers via an e-learning training package. HMPPS national guidance for case managers and case review teams has also been issued.</p> <p>The weekly Safety Intervention Meeting is chaired by the violence reduction manager and they now ensure that all prisoners located in the Care and Separation Unit are discussed at the</p>		
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			meeting to ensure appropriate support is provided.		
2	The Head of Healthcare should ensure that mental health staff attending ACCT reviews have relevant and accurate information about a prisoner, including their medication, and actively contribute to the review.	Accepted	<p>The process for attending ACCT reviews has been revised. Each day's ACCT reviews are now identified within the morning huddle and allocated to a member of the mental health team. This ensures that staff are able to prepare for reviews in advance and are aware of all pertinent information, including that in relation to their medication before they meet with the prisoner.</p> <p>Since this process has been implemented, attendance at ACCT reviews has improved significantly and staff are able to contribute fully to these reviews.</p>	Head of Healthcare. Spectrum Mental Health Team Manager Tees, Esk and Wear Valley Mental Health NHS Foundation Trust	Completed

